

Albert Street Medical Centre, Rugby and Brownsover Medical Practice, Brownsover

The current contract for GP services at Albert Street Medical Centre in Rugby and the Brownsover Medical Practice in Brownsover is ending on 17 April 2015. This means that a caretaker GP service needs to be put in place to ensure that an uninterrupted service is provided to all of the patients.

Our role at NHS England, as commissioners of primary health care is to make sure that all the patients currently registered with the GP practice are aware of what is happening and also that they have the information they need.

Sue Price, Director of Commissioning, (West Midlands) for NHS England said:

"I am pleased to be able to say that a caretaker was appointed late last week. They will manage the practice in the interim pending full procurement when a permanent GP provider will be appointed.

A letter is going out to all patients this week to outline the options that are available to them so that they can continue to receive good quality primary care services from a local GP surgery. In the meantime, if patients need medical attention they are advised to contact the surgery as normal.

As well as writing to patients a number of drop-in sessions are being organised so that patients can meet with NHS England to find out more about what is happening, and get the chance to have their say.

It is unfortunate that the sister surgery in Brownsover will also need to close as we will not have access to the buildings currently in use. We are in the process of securing a building very close by that was previously used as a GP surgery. We hope to minimise any disruption this may cause to patients.

We would like to reassure patients that no one will be left without a GP surgery as a result of these proposed changes."

NHS England is working with the Coventry and Rugby Clinical Commissioning Group as well as Healthwatch and other partners to ensure that patients are able to continue to access local high quality GP services.

Additional Notes:

Public Meetings

Four drop-in sessions have been organised:

- **2 March 2015** at The Harvest Centre, 35/37 Albert Street, Rugby, CV21 2SG, 5.00pm
- **9 March 2015** at The Harvest Centre, 35/37 Albert Street, Rugby, CV21 2SG at 12.00noon
- **9th March 2015** at The Scout Hut, Boughton Leigh Primary School, Rugby, CV21 1LT , 4.30pm
- **13th March 2015**, at The Scout Hut, Boughton Leigh Primary School, Rugby, CV21 1LT, 12.00noon

Why is the GP practice closing?

The contract comes to an end on 17 April 2015. A caretaker practice has been appointed to look after patients. They will manage the practice for the next year or so while we seek a permanent GP arrangement which will include the potential for a new building in Brownsover to house the practice.

Can you clarify the closing date and whether services continue uninterrupted?

The contract ends on 17 April 2015. From 18 April 2015, the GP services will be provided by the Beech Tree and Market Quarters Medical Practices who will be working together to ensure that an uninterrupted service is provided to all patients. All patients will continue to receive the range of services currently provided and in the main, these will be provided by the same staff. Patients do not need to do anything their registration will be transferred automatically.

Premises have been identified which are very close to the current Albert Street Surgery. From 18 April 2015 on a temporary basis the GP practice will be based at:

2A Lower Hillmorton Road. Rugby, CV21 3SU

What is the closing date for the sister surgery in Brownsover?

Unfortunately the branch surgery in Brownsover (which is the sister surgery to Albert Street Medical Practice) will have to close on 17 April 2015.

We will be providing some transport for patients who currently access the services at this branch surgery and we welcome feedback from patients to identify what are the best arrangements for this, either through the patients meetings or feedback to this email address: primarycare.team@nhs.net

NHS England is the body which leads the NHS in England. Its main aim is to improve the health outcomes for people in England, and it sets the overall direction and priorities for the NHS as a whole.