

Annual Report
Health & Wellbeing Board
7th September 2022



Performance Report: How we are working

- **All staff now have the option of working from home**
- **Virtual Board Meetings and Volunteer Forums**
- **Public facing services maintained**
- **Engagement strategy with all key partners implemented**
- **Health & Social Care Forum delivered**
- **Statutory reporting completed ahead of time**
- **Financial stability maintained**

Performance Report: Activity May – July 2022

- **208 Engagement activities reaching 2,571 people**
- **73 individual pieces of feedback**
- **28 new Twitter followers, we now have 1,669**
- **Facebook Page Likes increased by 50 to 411.**
- **3,217 users visited our website, 3,120 of them being new users**
- **Our mailing list is now at 1,210**

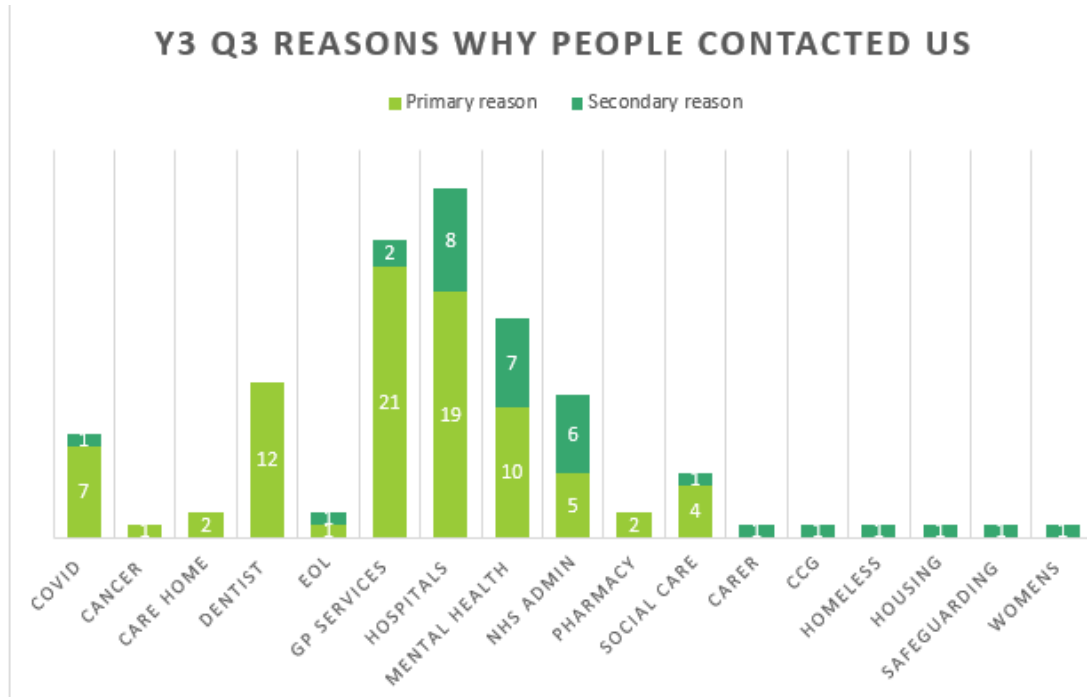
Our Influencing role May – July 2022

- *We attended 51 strategic meetings including:*
 - *Integrated Care Board*
 - *Integrated Care Partnership*
 - *Adult Social Care & Health Overview & Scrutiny Committee*
 - *Health & Wellbeing Board*
 - *Coventry & Warwickshire Health & Care Partnership*
 - *3 x Place Partnerships*
 - *Regional Healthwatch (West Midlands)*

Emergent Trends

Taken from performance report – enquiry feedback

Taken from annual report



Top 4 areas

1. Hospitals (27)
2. GP services (23)
3. Mental Health (17)
4. Dentists (12)

Listening to you | Healthwatch Warwickshire | Annual Report 2020-21

Top four areas that people have contacted us about:



Top 4 areas

1. Hospitals (89)
2. GP services (87)
3. Dentists (40)
4. Covid vaccines/testing (9)

Future Priorities

- **Access to services – face to face, digital exclusion**
- **Health inequalities**
 - In terms of both service provision and health outcomes
 - driven by who you are and where you live
- **Delays in Assessments, diagnostics, treatments**
- **Erosion of community Mental Health Services**
- **NHS Dentistry**

Remove assumptions
and bias

Communication



Kindness of one
person

Safe spaces and
trusted relationships