

**Key Service Risks Summary**

**Resources and Fire and Rescue Services**

Key Service Risks	Net risk is currently green or amber	Net risk is currently red
<p>Risk level has not exceeded the target for 3 quarters in a row</p>	<ul style="list-style-type: none"> <li>• 31 other risks</li> </ul>	<ul style="list-style-type: none"> <li>• <b>(Business and Customer Services)</b> Increased number of Children’s and General Stage 2 complaints being received</li> <li>• <b>(Finance)</b> Inflation creates an unbalanced budget.</li> <li>• <b>(Finance)</b> Insufficient resources to deliver the Authority's Council Plan and priorities</li> </ul>
<p>Risk level has exceeded target for 3 quarters in a row and is currently more than 3 points above target</p>	<ul style="list-style-type: none"> <li>• <b>(Fire and Rescue Services)</b> Control Room Systems Critical Failure of ICT system</li> <li>• <b>(Fire and Rescue Services)</b> Training Project - Financial Risk</li> <li>• <b>(Fire and Rescue Services)</b> Water Rescue Training Inability to effectively maintain Firefighter competence using external water rescue training facilities.</li> <li>• <b>(Enabling Services)</b> Your HR Stabilization isn't achieved to a level that optimizes benefits for all users/organizations</li> <li>• <b>(Governance and Policy)</b> Increase in serious data breaches and/or failure to address organisational backlog of Subject Access Requests</li> </ul>	<ul style="list-style-type: none"> <li>• <b>(Fire and Rescue Services)</b> On Call Availability</li> <li>• <b>(Fire and Rescue Services)</b> Protection Capacity</li> </ul>