

1. Adult Social Care OSC Progress on the Delivery Plan Quarter 1

1.1 Key Insights for Quarter 1 2022/23

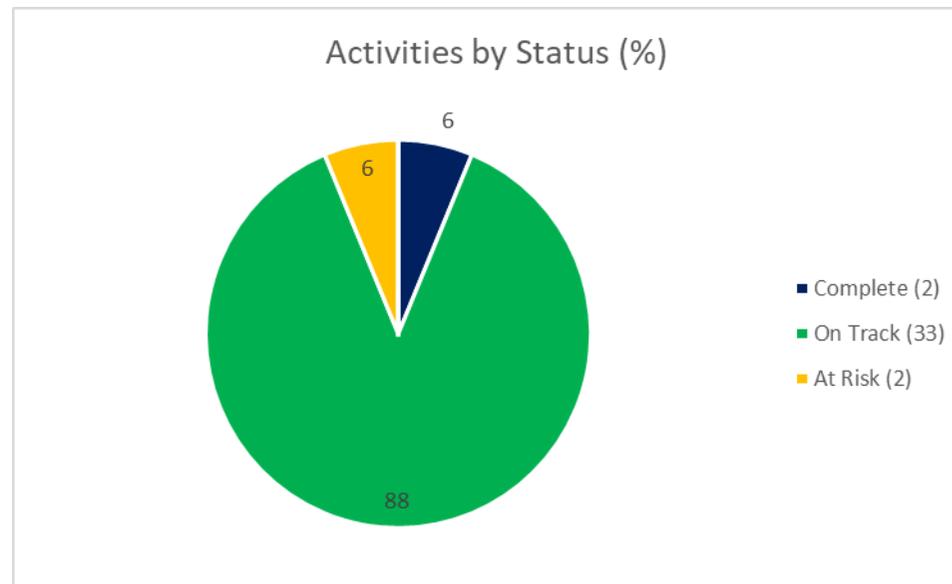
There is positive progress within Quarter 1 with 82% of activities being on track to achieve their objectives within the set timeframes.

Completed activity:

The following activity has been completed this Quarter;

- Support the development of Integrated Pathways including services and interventions for vulnerable people to include Falls, Stroke, Frailty, dementia, and Hospital to Home: Review the impact of the Warwickshire wide falls service for medium to high-risk fallers including identifying opportunities for working collaboratively with partners. **The Falls Project has been completed and a new prevention offer has been implemented.**
- Work collaboratively with partners to implement the requirements of the new integrated care system so that there is greater join up between NHS and Council care records. **The Integrated Care System is now operational.**

1.2 Support people to live healthy, happy, and independent lives and work with partners to reduce health inequalities



Activity	Status	Narrative
Support vulnerable adults receiving the home care they need and meet increased demand by improving the brokerage activity carried out by the Domiciliary Care Referral Team; roll out the key principles to improve care Brokerage more widely across Adult Social Care.	At Risk	<p>Pressure on the Domiciliary Care Referral Team (DCRT) continues with the level of outstanding referrals remaining at approx. 120+, primarily due to continued pressure on workforce capacity. This reflects a national problem and as with many other sectors, e.g. hospitality and retail, the level of job vacancies outstrips the level of appointments. DCRT also continue to source for a number of health-focused pathways, inc. Restricted Mobility Pathway (RMP) & Discharge to Access (D2A) with Early Stroke Discharge (ESD) to be added shortly.</p> <p>Work is under way with Health colleagues re: a potential 'virtual' brokerage, which may include the introduction of a residential care brokerage service.</p> <p>Notwithstanding provider capacity remains stretched to the limit, the team are still aiming at sourcing packages within 24 hours wherever possible - there is also ongoing dialogue with a number of potential new 'spot' contract providers aimed at boosting market capacity.</p>
Deliver the significant service provision changes that will be needed to meet the new Mental Capacity (Amendment) Act 2019, and its new Liberty Protection Safeguards (LPS) scheme that will supersede current consent arrangements for vulnerable people.	At Risk	The project status remains at risk as implementation deadlines have not been released by Central Government

2 The following activities are On Track

Activity
Implement the response to the Government's new "Fair Cost of Care", Care Cap and Care Quality Commission Inspection requirements.
Develop a strategic plan for accommodation-based care services for adults, informed by a needs assessment, the Adult Social Care strategy, the national Cost of Care requirements and funding programmes.
Support the development of Integrated Pathways including services and interventions for vulnerable people to include Falls, Stroke, Frailty, dementia and Hospital to Home: Propose and implement changes to the current Warwickshire health and social care discharge arrangements to reflect national hospital discharge policy and meet operational requirements.

Support the development of Integrated Pathways including services and interventions for vulnerable people to include Falls, Stroke, Frailty, dementia and Hospital to Home: Launch the joint “Living Well with Dementia” strategy and work with key partners and stakeholders to deliver the action plan.

Support the development of Integrated Pathways including services and interventions for vulnerable people to include Falls, Stroke, Frailty, dementia and Hospital to Home: Identify opportunities to enhance support for Stroke Survivors in the community by engaging in the system wide redesign of the approach to stroke care.

Undertake a review of service provision, housing support and embed a revised referral approach for Short Term Vulnerable Adults.

Improve the offer of Assistive Technology (AT) solutions to support people in Warwickshire to stay safe, healthy and independent to include: Implementing and reviewing 2 pilots that can demonstrate the range of opportunities to support customers to regain and maintain their independence.

Improve the offer of Assistive Technology (AT) solutions to support people in Warwickshire to stay safe, healthy and independent to include: Expanding the Assistive Technology offer in Warwickshire through procurement of a service to deliver a wide range of AT solutions, including life-line provision and self-assessment for customers wishing to purchase their own equipment.

Refresh the Carers Strategy, working in partnership with Coventry City Council and other key partners to take an all-age approach, align with the Dementia strategy and include a place-based action plan.

Improve the integrated support offer for people with learning disabilities and/or autistic people: Refresh and deliver an all-age joint strategic needs analysis and joint statement of intent for people with learning disabilities.

Improve the integrated support offer for people with learning disabilities and/or autistic people: Lead the integrated commissioning activity to deliver Coventry and Warwickshire Learning Disability and Autism 3 Year Plan.

Maintain an effective local public health response to Covid19 in line with the Local Outbreak Management Plan.

Support partners with the implementation of the Warwickshire Homelessness Strategy, including the continued commissioning of the Homeless Physical Health Nursing service and completing the Pathway Needs Assessments for all the local NHS trusts.

Promote the benefits of healthier lifestyle choices and provide effective services and support to enable people to make sustained improvements: Support the continued implementation of the national diabetes prevention programme working with partners and key stakeholders.

Promote the benefits of healthier lifestyle choices and provide effective services and support to enable people to make sustained improvements: Mobilise the new Healthier Lifestyle services.

Promote the benefits of healthier lifestyle choices and provide effective services and support to enable people to make sustained improvements: Implement the National Health Service England Prevention Programme, including the Tobacco Dependency and Digital Weight Management Programme.

Work with the ethnically diverse community (including those coming into Warwickshire) to mitigate the elevated risk of the Covid-19 mortality and morbidity experienced by this community including: Our Connecting Communities Support Officers working directly with community groups to improve health engagement, health communication and understanding the barriers to accessing health interventions.

Work with the ethnically diverse community (including those coming into Warwickshire) to mitigate the elevated risk of the Covid-19 mortality and morbidity experienced by this community including: Coordinating a programme of grant funding to community organisations to enable local ownership of pandemic health recovery.

Work with the ethnically diverse community (including those coming into Warwickshire) to mitigate the elevated risk of the Covid-19 mortality and morbidity experienced by this community including: Facilitating a “Health Equity Group” with community residents and representatives to identify ways of closing the gap on health outcomes and address the health inequalities agenda.

Supporting those who need the most help to include: Delivering the Household Support Grant in 2022/23, capturing learning to inform a review of the Warwickshire Local Welfare Scheme (to include options appraisal and costed model).

Supporting those who need the most help to include: Working with communities on the Community pantries “Stepping Forward” Ground-breaker project.

Improve the mental health and well-being of adults living in Warwickshire: Support the refresh and delivery of the multi-agency suicide prevention strategy for Coventry and Warwickshire.

Improve the mental health and well-being of adults living in Warwickshire: Mobilise the new Collaborative Partnership to deliver community based mental health support service across Warwickshire.

Improve the mental health and well-being of adults living in Warwickshire: Deliver a health programme to create connections between physical and mental health and to improve population wellbeing.

Improve the mental health and well-being of adults living in Warwickshire: Complete delivery of the Covid 19 Mental Wellbeing recovery and resilience programme and review the impact, sharing the findings with key stakeholders.

Establish the strategic role of Extra Care Housing and Specialised Supported Housing in the Council’s wider strategies for housing with support and its Adult Social Care Act duties to include: Developing a 5-10 year plan for Council commissioning of Extra Care Housing and Residential/Nursing Homes that address issues of balance of services; projections of future demand; adequate capacity in key localities; affordability; innovative design e.g. to include ‘Care Villages’ & use of Council Capital/Land.

Establish the strategic role of Extra Care Housing and Specialised Supported Housing in the Council’s wider strategies for housing with support and its Adult Social Care Act duties to include: Reviewing the impact of the Extra Care Housing (ECH) and Specialised Supported Housing (SSH/SHAD) programme to date and plan/commence Phase 2.

Coordinate and lead the implementation of the Joint Health and Wellbeing Strategy with partners and embed a ‘Health in all Policies’ approach within Warwickshire County Council and across the wider health and care system.

Develop a county-wide Digital Inclusion programme.