



Warwickshire Fire and Rescue Prevention, Protection and Response Strategy 2022-2027 Consultation Results

Appendix

Author: Joshua Cavie

Date Published: October 2022

Report Produced by Business Intelligence, Commissioning Support Unit



The following is a list of verbatim comments provided by respondents to the open questions in the Warwickshire Fire and Rescue Prevention, Protection and Response Strategy 2022-2027 consultation carried out between 4th July and 25th September 2022. It is sometimes necessary to remove comments to avoid identification of individuals. Also excluded were comments that stated 'N/A', 'No' or 'None' as these could not be analysed. However, all comments were used in the analysis and generation of themes presented in the main report.

Which statement best describes you? - Other (Please specify)
Son was a Young Firefighter
WCC Communities and Partnerships / Community Powered Warwickshire Lead
Retired
Member of the public also a local business
Past elected representative.
Homeowner
Currently applying for firefighter role
Member of Parliament
Retired local government officer
Charitable Trust operating as as a Limited Company Charity
Former volunteer firefighter while living Texas before returning back to Rugby
my current role is North warwickshire and bedworth labour disability officer
I am a co-opted local representative but am completing this as a member of the general public.
I am very proud to say that I served as a member of the fire authority for the Cambridgeshire Fire & Rescue Service and know just how good and highly appreciated the service that it and other F&RS throughout the country provide is.
retired construction and financial manager with a long standing interest in all matter fire and rescue.
Warwickshire Police

To what extent do you agree that we should target our resources to reduce risk? - Please tell us why	Themes
You have the required knowledge.	Support
Any house can have a fire. Resources need to be evenly distributed. More affluent areas are likely to lose granny in a fire if resources are allocated to say inner city areas instead	Equal coverage, rural localities
Statistics can very much be fortune telling shouldn't everybody have the same level of coverage? Because when trouble hits it's does care what your model said!	Equal coverage
Not only does targeting resources reduce risk, it also minimises any possibility of resources being wasted	Efficient
By reducing risk to start with you're reducing the need to tackle the consequences later. That is not only potentially cheaper but a lot less emotionally and physically damaging.	Efficient
This should not be at the cost of closing more fire stations	Fire station closures
If you target your resources, it saves time, money and maybe lives	Efficient



"Resourcing to risk" suggests that service will be prioritised to those areas with a high risk. Ergo... Those area with a low risk may be less likely to need a service - but when the do the service will be second class and potentially not of an acceptable standard.	Equal coverage
'Targeting' resources sounds like cuts to fire stations. How can you know where fires will break out or accidents happen?	Fire station closures
Your aim is to respond to emergencies and saving lives. There are others ie council who could target fire prevention.	Not WFRS' job
Targeting resources around the county to reduce risk, should not be to the detriment of training personnel to meet operational needs when required	Personnel training
Management of risk is the cornerstone of strategic planning. Without adequate risk analysis and containment, success will depend on random events that could effect outcome either way. It's what in Brexit was called "project fear" and now turns out to be "project reality".	Support
Should be risk and impact.	Change of definition
Too much targeting of resources to reduce risk will surely leave other areas more vulnerable and likely increase risks in those areas.	Equal coverage
This is a very leading question.	Question issue
Resources should be equally available to all . Those who are higher risk should make an additional payment or make alternative arrangements.	Equal coverage
I dialled 999 for an ambulance when my husband had broken and dislocated his ankle - he was assessed as low risk despite lying in agony on the kitchen floor - an ambulance did not arrive - if my house is on fire I expect to dial 999 and a fire crew to arrive - I do not expect to re assessed as low risk	Equal coverage
Prevention is better than cure.	Better than cure
All aspects of life are changing and resources need to be used to provide a good service	Resources
Cannot comment as no information about the data , algorithm/software used to predict risk	Model clarity
Need to also consider response times too all areas throughout county in case a lower risk area has issues needing attention.	Response times
Reducing risk has to be a positive thing	Support
Sparsely populated rural areas should not have reduced resources.	Rural localities
Most effective use of resources.	Efficient
So you can be funded and equipped properly to your anticipated needs	Efficient
Resources are limited and the bulk of them should be aimed at areas of highest risk. Low risk areas should receive a low amount of resources.	Efficient
Prevention is better than cure...	Better than cure
This has to be a better use of resources	Efficient
There must be an understood and agreed minimum level of support for any community. Taking the level of support below this level should be sacrosanct.	Levels of support
Targeting is fine as long as the base line of support is clear and it is understood that this cannot be breached.	
It's important as some people may not be aware of the risks they have at home	Support



I think that both you and the West Midlands Air Ambulance need Council/ Government support. We never have needed a callout but that is the nature of life. We never know what is going to happen next !	Support
Reducing the risk to any Fire service and working on prevention is better than attending incidents, be it RTC's or Fires. The more work done in reducing risk will help all communities to thrive,	Better than cure
Reducing Risk is good but ultimately the service is there to address and incident and you can never eliminate risk	Risk is unexpected
Common sense.	Support
There is little point in allocating resources to a no risk area	Levels of support
Because prevention is best.	Better than cure
Prevention is far, far better than dealing with the consequences of a fire.	Better than cure
Only works if the people analysing the risk get it right and are not affected by lobbying or peer pressure	External factors
Prevention is better than dealing with an emergency.	Better than cure
Prevention and protection resources are better positioned to reduce the risk in areas of higher activity but response resources should be positioned in such a way as to give an equal response to as many of your residents as possible in the event of a life threatening emergency	Efficient, equal coverage
reducing risk is important but response times are more important to save life. Reducing responsiveness because risk assessment is prioritised above that should be looked at	Response times
Targeting areas most at risk is cost effective, as long as it doesn't neglect areas likely to become more high risk, e.g. those areas where changes in circumstances due to the current economic climate might lead to increased fire risk (less frequent boiler maintenance to save on costs!?)	Efficient, changing circumstances
Prevention is always better	Better than cure
'Prevention is better than cure'	Better than cure
It seems sensible to assess resources and to match them against risk.	Support
Prevention is better and overall probably cheaper than 'cure' .	Better than cure, efficient
Seems that all this is working out which areas to cut funding	Budget cuts
Prevention is always better than cure. Saves lives, time and money in the end.	Better than cure, efficient
Whilst the strategy makes some sense, it surely leaves areas deemed 'low risk' with limited resources. In the past 12 months, for example, there have been 4 pubs, a recycling centre and numerous farm buildings - in rural or low risk areas - which have seen total fire loss.	Rural localities
As long as the risks have been properly identified and ranked.	Model certainty
I agree that the resources should be targetted to population risk, but the system is under resourced to cope with exceptional demands quickly enough. There is no slack in the system for large multi pump fires or other protracted incidents	Resources
Prioritising risk and prevention should be in concert to reduction of incidents	Efficient



Using resources to protect us all despite the greater awareness of the general public about keeping themselves and others safe there is still a need for education.	Education
Reducing the risk of a fire occurring and spreading saves lives.	Support
You state that risks are foreseeable. Risks are not foreseeable, and therefore locating assets in such a manner as to reduce coverage per square mile could provide insufficient coverage to villages and hamlets located away from major population centres (where foreseeable risks may be higher) but the inherent risks are much greater (for example due to fires in woodland, on open fields, in larger gardens where people burn rubbish).	Risk is unexpected, rural localities
I think if there are specific things at risk it's sensible to keep an eye on them	Support
Need to identify the risk to the county. Thanks to previous councillors our area is due to have more homes with less infrastructure therefore the risk is growing	Model certainty
Risk is important but the fact that you have reduced fire stations from areas is a bigger risk in itself. For instance no fire station in Studley, disgrace	Fire station closures
It would have been more helpful to elaborate on what some of the typical risks are, this would enable a better opinion.	Model clarity
As long as "targeted" resources doesn't mean closing local fire stations	Fire station closures
But targeting resources shouldn't mean reducing elsewhere	Equal coverage
Has to be necessary.	Support
Because if you need more resources then get another fire engine and crew where it is needed, not take a fire engine from one town and move it to another as this surely just creates more risk in the place where the fire engine was originally based	Equal coverage
As they say 'Prevention is better than cure'	Better than cure
More and more homes are being built in and around nuneaton, it would be foolish to reduce our fire people. in such a highly populated community	Personnel reduction
With limited funds, it's important that resources are located where they might be more needed or greater likelihood of major incidents. There are a number of changes taking place within society which will put additional pressures on the fire service e.g. impacts of extreme weather conditions and climate change such as wildfires, trends for 'big sheds' in warehousing and distribution and gigafactories, policies for densification in built-up areas, setting fires/arson, etc.	Support, changing circumstances
Using computer based analysis of fires will undoubtedly show the highest 'risk' as being where the most fires are located (i.e. in built up areas) - however, there is potentially a higher risk to life of elderly and vulnerable persons living in remote rural areas where the attendance of the fire service will be delayed. Don't allow for all resources to be sucked into the likes of Nuneaton, Leamington & Rugby - rural stations still need to be kept fully available.	Model issue, rural localities, equal coverage
is this another money saving exercise???	Budget cuts
reducing risk saves lives and resources	Support
this is a key element to using resources efficiently and educating people about how to avoid causing fires	Resources, education
But the phrasing strongly suggests minimum resources required at maximum tolerance of risk rather than lowest risk or better than adequate resources. It concerns me that an isolated community may be considered less so that a station or engine could be removed from service.	Question issue, rural localities, fire station closures



Important that the risk is reviewed frequently because things change. Your priority must remain that of an emergency service.	Changing circumstances
Everybody should be treated the same	Equal coverage
Stratford on Avon is growing with 1,000's of new homes being built in town and the likes of Meon Vale at Long Marston with no extra cover	Equal coverage
Even if budgets were plentiful, it makes sense not to waste anything and use money to its best effect. However, budgets are not plentiful and so targeting is even more necessary.	Efficient
prevention better than action	Better than cure
Proactive prevention is better and more cost effective than a reactive stance.	Better than cure
It would be wrong not to do this.	Support
No detail on what you are targetting and the possible consequences	Question issue
Prevention of any fire or emergency to reduce road risk or injury in homes / workplace is the very essence of what we do, we should be aiming to prevent and reduce any fire deaths or injury or related KSis to our communities as a major priority.	Efficient
Use data to identify where risks are greatest and target our planning and resources to these areas.	Resources
It is not much use having resources spread so thinly that they cannot reach incidents in a short time. It makes sense to target high risks areas as long as others aren't ignored.	Response times, equal coverage
Areas not recognised as high risk have fires. Lower risk areas still need adequate cover.	Equal coverage
Should encourage individuals to take personal responsibility.	Education
All of the hard work that has been done in the past to reduce and educate people about fires would definitely suffer with any budget cuts. I would hate to see it go back to the way it was 20 years ago.	Budget cuts
Essential as resources are so limited therefore need to be focused on high risk areas	Support
I do agree in principle surrounding resourcing to risk however risk is fluidic and will need constant evaluation, do you and your staff really unstandardised risk, do they have Knowledge of the overall impact on the project objectives, like scope, time, cost, and quality Plus does you process provide the Identification of secondary or new risks arising from the already identified risks	Changing circumstances, model clarity
Agree, though there will always be outliers to the risk analysis and these incidents also have to be adequately covered.	Risk is unexpected
No idea what the question means. Warwick and Leamington need their own service as they are conurbations	Question issue
To keep us all safe. We need to educate children on fire safety and train all firefighters to a high standard with different scenarios including BA Training and Animal Rescue. I am the widow of a Fire Officer and worked at Service Headquarters in Leamington Spa for 9.5 years in Personnel then Human Resources. I have smoke alarms, carbon monoxide detectors and am a trained Fire Warden. Health and Safety is very important and we need to protect the environment we all live in when there is a chemical incident. Water hydrants	Education, personnel training, resources



must be maintained and ongoing recruitment and retention of staff is very important as local knowledge and typography can save lives.	
It is incumbent on the Council to provide services to safeguard everyone in the borough - the current approach is flawed and does not appear to take into consideration the massive increase in housebuilding on the side of Nuneaton furthest away from Bedworth. It appears the target for aiming resources for best use is not the area which is in most need of those resources.	Equal coverage
With finale resources having a risk based approach to managing resources having the right people in the right place at the right time makes prefect sense.	Support
Seems like most sensible use of funds	Efficient
It sounds to me that some fire stations will be closed. Risk factors change constantly just like the weather.	Fire station closures, changing circumstances
Clearly evidenced higher risk needs addressing but whilst maintaining a suitable standard of emergency cover, prevention and protection services for more generic risk.	Response times
I believe that it is important so you can identify area's that may be higher risks and make sure they have preventative measures in place so not to waste resources in one area.	Efficient
Seems sensible to try and prevent a situation or be more aware of possible problems	Better than cure
I have noticed a large amount of publicity recently in relation to members of the public illegally accessing open bodies of water within the Nuneaton and Bedworth area. The local council recently announced they are working in partnership with representatives from "Blue light" organisations to prevent people from accessing the water. I strongly feel that consideration ought to be sort from qualified members of local youth organisations, such as Sea Cadets, who continue to promote water safety and who teach young people how to access the water safely. I feel young people, particularly those not educated in water safety, will continue to access the water illegally and continue with anti social behaviour regardless due to not having access to meaningful activities that capture their natural curiosity for adventure. The amount of work that Sea Cadets do for young people, in terms of keeping young people active, supporting mental health and emotional wellbeing, whilst also providing a vast array of opportunity and Nationally Recognised Qualifications, is unprecedented. It would be good if the "Blue Light" organisations and the Local Borough Council could hone in on these skills and knowledge to help young people even further. Local access to the water for this organisation is crucial to enable this to continue. Nuneaton and Bedworth Sea Cadets is based at the Rear of the Jubilee Sports Centre, Greenmoor Road, Nuneaton, Warwickshire, CV10 7EZ. Let's help support this organisation so that the young people are given access to what they need in order to thrive and improve life chances and opportunity for the young people within the Borough. They are our future!	ASB, education, other agencies
Prevention and good safety culture all the way	Support
More resources on preventing risk rather than responding to them might help and to do this some partnership working with other agencies might be time well spend. You already do this but more of it might help maybe?	Resources
Its obvious that any 'targetting of risk' is undertaken, however, it has to be undertaken with enthusiasm and diligence with a positive, demonstrated outcome. However, you cannot legislate for arson, weather and the like which	Risk is unexpected, response times



means you need fire crews to be ready, as ever. An understanding of local risk is also paramount, ie the probability of a derelict or void building being set fire too is obvious, so ensure local crews are aware of the issue. Also, perhaps look at what if a building was 'well alight' how long will it take for reinforcing appliances to arrive, and from where, as on call availability is short however you dress it up, so perhaps consider a bit more of rural day crewing or peripatetic crewing, and quicker use of OB appliances.	
It is important that resources are deployed to the highest risks to protect the communities of Warwickshire Prevent, protection and response interventions are all important but need to be deployed to based on the risk posed by that incident	Support
Mitigating risk saves lives and resources.	Support
I am interested in how you define risk and would welcome that being published	Model clarity
But not at the expense of reducing resources elsewhere.	Equal coverage
You good folks are able to offer prevention of risk in a non obtrusive way often by providing transport upon discharge from Hospital, you are then able to complete with the person's consent a Home safety check which is invaluable , particularly with older, infirm people. The public accept the Fire Services uniform far more readily than any other well-meaning organisation and the Community aim is to continue to network wherever possible to help save lives	Support
Targeting risk is a good idea but emergencies can arise where/when you least you expect them to.	Risk is unexpected
While this sounds good on paper, the risk of unforeseen risks must also be taken into account. For example water rescue is more likely in the south of the county where you have larger rivers, but this shouldn't mean that resources are taken too far from the north of the county	Risk is unexpected, equal coverage
Too much time spent thinking about talking about writing about not enough "people " on the ground doing	Management issue
Agree that a proactive approach t9 reduce risk is better than a reactive approach when something has already gone wrong, however question whether the fire service are best placed/equipped to do this.	Better than cure, resources
Concerned this analysis of risk does not thereby exclude the unexpected situations.	Risk is unexpected
We should be providing a safe level of cover for reasonable worst case situations given impact of climate change and deregulation. During periods of very high demand due to heat, storms and flooding it should be assumed that other areas face same challenges making mutual aid limited. The current proposals are underfunding and unsafe	Equal coverage, changing circumstances
Need to make sure you can get to anyone who needs fire service help promptly. Reducing risk (preventions) is obviously always better than having to deal with a situation. 'Prevention is better than cure'. BUT need enough resources so that you are reaching everyone not just those you have deemed higher risk.	Response times, better than cure, resources
While West Midlands Fire Service covers a mostly urban area, I am keen to understand more about how you progress this piece of work, especially as it relates to determining risk from rural areas. As the Programme Executive for the Community Risk Programme, I am particularly interested in how we can develop a consistent national definition of risk that also takes account of the very different nature of risk in rural areas compared to urban areas. There are some well recognised limitations to the Indices of Multiple Deprivation when applied to rural settings, not least in relation to the weightings given to certain	Rural localities, changing circumstances



<p>deprivation measures. Given that rural areas can have pockets of significant deprivation, especially health and housing related, disguised within an otherwise relatively affluent area.</p> <p>Similarly, we have found it important to consider the specific aspects of IMD which are both more relevant and more volatile. Current conditions (e.g. cost of living) will impact differently depending on the individual measure, and some will be more relevant to fire risk than others, so it may be wise to consider the weighting given.</p> <p>We have also recognised the changing risk profile and operating environment through our CRMP, and implemented 6 transformational CRMP projects to manage and mitigate this. Our CRMP team recently visited your service to discuss these and learn from each other risk analysis, challenges and approach. We are hoping to continue developing this collaboration.</p>	
---	--

To what extent do you agree with our prevention priorities? - Please tell us why	Themes
It is important to prevent fires and other incidents because of the incalculable cost to life and property when an incident occurs	Support
You have the required skills M.	Support
Prevention targeting is a good idea	Support
Prevention especially with more vulnerable people is crucial	Vulnerable
Identifying the most vulnerable means you can put safety measures in place which reduces the likelihood of death/injury	Support
I agree with the strategy of risk reduction in vulnerable members and area of the community. I am concerned that this will lead to an "80-20 Strategy" where 80% of risks events are mitigated by addressing only 20% of the community - leaving 80% of the community with the same or reduced service level	Vulnerable, equal coverage
You're job is to respond to emergencies. There are other paper pushers who can identify those at risk. It should not be a front line service member.	Not WFRS' job
Although you have called these Aims "Priorities", they are essential to devising the program and measuring performance; it is impossible without. It is also impossible if all the Aims have not been identified, or if identified have not been quantified as objectives and goals. These prevention Priorities seem to cover all the bases and I cannot think of something that has been missed, nor an omission in the vision for how each priority could be managed	Lack of measurement
These don't appear to be prevention priorities but prevention actions.	Question issue
What do any of those priorities really mean? What are you actually going to do? What does that look like? I'm sure this is very well intentioned but these words are meaningless.	Rhetoric, lack of measurement
I am hoping this is not smokescreen/boiler plate to hide budget cuts/fire station closures	Budget cuts, fire station closures
It seems to be a proactive approach which seems very ready	Support
In my experience those with the loudest voice get help - not those in need	External factors
Just empty words. Its a page of principles that seem appropriate and not ground breaking just common sense. The words are principles not actions or expected outcomes. My question is so what?	Rhetoric



Helping to make Warwickshire safer is the priority	Support
If possible prevention and risk reduction is good approach	Support
Could be a way of sharing resources as well as skills	Support
None of these are measurable, not KPI's	Lack of measurement
You should have more say, or more influence on road planning, traffic controls, lane marking etc. and push more common sense into some road layouts that are poorly currently designed.	Suggestion
Please manage any safeguarding concerns through the relevant authorities. Need to ensure the true purpose of WFS is maintained.	Not WFRS' job
I believe it is important to work with other agencies and communities	Other agencies
Its just management speak. What are the risks? how are they identified? How are the outcomes measured?	Rhetoric, lack of measurement
If you could help stop the common speeding on the roads, it should help cut down on RTA's. No one does anything about this.	Suggestion
These priorities make sense.	Support
With the increase gap in health inequalities and higher reporting of ASB in Nuneaton this will support communities feeling safe.	Support
Prevention is better than cure	Better than cure
prevention is significantly better than dealing with the event	Better than cure
Your explanation of priorities is well expressed and thoughtful.	Support
Service people should have or be given the oppo to have any skills or training that they could ever need... there should be no constraints on our emergency services full stop	Personnel training
Knowledge and information ensure best possible actions are taken, preferably preventative actions to work towards reducing/eliminating emergencies.	Better than cure
If supported by full (5 person) whole time crews, again it makes some sense. The base premise of the service still prevails - the ability to turn out sufficient and fully crewed appliances to address any emergency in any location, when the need arises.	Resources
Too Reactionary. Prevention is about identifying strategically important assets and how best to protect them. Also it should identify where threats might come from and address them.	Suggestion
I live in a 'sheltered housing ' community and have, putting it crudely 'all my marbles' some others here do not. My alarm was activated recently, there was no apparent danger just perhaps a faulty, rarely tested alarm. There are some very old/infirm residents here who I suspect don't test their alarms which for some time was undertaken regularly by the resident 'Warden' but hasn't been for months if not years. My alarm was activated - I had no idea how to deal with it - no instructions written or otherwise having been provided. The sound of it resonated throughout the community and must have caused alarm to the resident group. I sought the aid of the Warden - couldn't help as she stated she was going off duty!!!!!!!. So left to my own devices I considered how I could get help/advice and called the fire service. They came within minutes - job done, advice AND a new alarm installed for nothing. WOW WOW WOW. What a service. Astonishing.	Support, vulnerable



<p>I agree with the prevention priorities. I do have concerns about the risk of fire spreading and appropriate fire safety measures within buildings after the Grenfell Tower disaster. I understand that the Fire Service are not responsible for the fire safety of buildings or building regulations but would be interested to find out how this feeds in and what the fire service are able to do within it's role to improve issues like flammable cladding, windows or building materials, fire doors, sprinkler systems, wet risers in tower blocks etc.</p>	<p>Support, suggestion</p>
<p>Being vulnerable does not always increase the risk of an incident occurring. The outcome may be better in the media's perception (i.e. we have 'saved a vunerable person') but this may be at the expense of someone who is not vulnerable.</p>	<p>Vulnerable, equal coverage</p>
<p>I really appreciated a visit from our local fire brigade officers who checked our house internal fire alarms and replaced the batteries and showed us how to check everything was working.</p>	<p>Support</p>
<p>This is fine as it stands but we are talking about the availability of a fire engine should ther be a fire ,and having to wait for an engine to come from bedworth could cost valuable time and may cost lives</p>	<p>Response times</p>
<p>If hot weather becomes the norm, due to climate change, education of the public will become important in preventing the start of wildfires. There will also need to be liaison with landowners to reduce risks of a fire spreading from fields to nearby housing. There also needs to be more contact with local schools to build relationships with children and their parents so that the dangers of playing with fire and vandalising water hydrants are understood from an early age. There needs to be stricter controls for the sale of accelerants such as lighter fuel. Our building regulations are very out of date and it is shocking that buildings that are up to 20,000 sqm in floorspace and 18m tall are not required in law to have sprinklers especially warehouses. There needs to be regular checks of factories and warehouses to ensure that regulations on the storage of flammable substances are being followed as the environmental impact of a warehouse/factory fire can be huge e.g., Prologis Park last year. The value of sprinklers needs to be communicated within the business community. There seems to be RTAs on the A444/M6 nearly everyday and speeding on residential roads is a problem at non-peak times so road safety is another important aspect. Responses to planning consultations are also key in ensuring that applicants address fire safety issues effectively e.g., site access for emergency vehicles. The properties of private landlords and houses in multiple occupation (HMOs) also need to be checked regularly to make sure that fire safety regulations are being followed.</p>	<p>Education, suggestion</p>
<p>Whilst prevention work is admirable and crucial you do still need to maintain an effective response as you cannot eliminate all fires or emergencies. This includes staffing of all appliances, including RDS appliances as a priority.</p>	<p>Response times, resources</p>
<p>great to identify and target the most vulnerable working with other agencies - you cant do it all alone</p>	<p>Other agencies</p>
<p>This is a typical public sector "Jobsworth" exercise aimed to benefit public sector civil servants rather than the publi they "serve".</p>	<p>Management issue</p>
<p>I agree, but ultimately I am more concerned that in the event of an emergency I will be covered within a guaranteed response time. I would not like to think we have lost a station because we chose to spend a budget on fire prevention instead.</p>	<p>Response times, fire station closures</p>
<p>Prevention is better than cure as they say.</p>	<p>Better than cure</p>



You are not the Social Services that is their job to to protect the 'vulnerable'	Not WFRS' job
I believe that prevention will help reduce the number of fires. Also the immobile need extra support at fire site.	Efficient, vulnerable
Proactive and collaborative in your approach to training and educating the public and communities you work with.	Education
Interacting with children & children groups to raise preventative actions with respect to fire and road accidents is an essential part of a preventative strategy	Education
There should be a dimension on cost to achieve and alignment to the fire services role. It should be fire and rescue related things mainly	Not WFRS' job
Priority to focus our efforts more in this area, previously it has always been seen as a less important area of the service and potentially not at the forefront of our service, but now I see this as the main focus.	Support
One of the biggest problems with collaborative initiatives is that some participants do not communicate in time or at all which negates the advantages desired. Examples are the lack of co-ordination in Social Services resulting in so many deaths of children and vulnerable adults.	Communication issues
As regards road traffic accidents most important issue is for the police to take untax and often unlicensed vehicles off the road. More ANPR checks	Suggestion
They make sense in the era we are living in now	Support
What are your methods for identifying the most vulnerable? If it is age and earnings related how do you know the mental health of others across Warwick?	Vulnerable, model clarity
It's a shame you are adopting a collaborative approach to sharing information, there is a wealth of information and local knowledge to be had and utilised in improving our communities. It's a shame you are not embedded more within the community leadership forums.	Local communities
Prevention is always better than cure.	Better than cure
Not sure what these are	Question issue
We should protect everyone but especially the most vulnerable such as children and babies, the disabled and people with learning difficulties and mental health issues. The elderly such as widows and widowers who live alone. People who are visually impaired and having hearing loss. People who have English as a second or third language. People who hoard or who live in poverty and single parent households. People with different religious beliefs and cultural attitudes may not have access to fire safety knowledge that could save their life or their children's. Staff should reflect the community they serve and be diverse and from different backgrounds.	Vulnerable
While the prevention strategy is admirable it is just words and jargon! Prevention should include the planning of new housing along with services close by. By allowing the builders to remove items such as schools, shops and doctor's surgery from the plans this makes it more likely residents will have to travel when these facilities are needed but are not close by. More travel, especially on the A5 corridor will lead to more accidents and the need for emergency services which does not appear to have been considered when the strategy was assembled.	Rhetoric, suggestion
"We are ensuring that our people and relevant partners have the necessary skills and capabilities to deliver a wide range of prevention activities to improve community safety. " Warwick District Council needs to be more proactive in dealing with open fires in green spaces and parks. Currently they are not engaging with communities in an effective manner (e.g public messaging is online only on their web pages -	Local communities



this will not reach the demographic who light & leave fires, burn hair spray cans). Direct community engagement is needed , clear impactful signage and education is needed. Currently this is not happening.	
Prevention should be at the forefront of all WF&RS do working with communities to change behaviours in order to keep people safe.	Local communities
Collaboration and integration seem sensible	Other agencies
Choose this response because you don't specify whether you are including criminal activity as a vulnerability is the deliberate starting of small fires/ arson.	Question issue
Good general approach listed.	Support
Vulnerable people like impaired hearing need the prevention you can give for their continued self supported living and peace of mind	Vulnerable
Fight fires don't be social workers	Not WFRS' job
Ultimately, if someone has a fire they want their nearest fire appliance to attend asap!	Response times
Reducing risk to communities is a priority for all emergency services, whether we do that as a single agency or in partnership with others. Prevention is a key priority for us all in actually preventing incidents happening in the first place, and therefore not requiring a resource. It is a fundamental part of policing as well so education and problem solving is key through education and working together to solve problems.	Better than cure, education
I would strongly agree save for point 5 (safeguarding) as you are entering a space that is more police orientated and this could adversely impact your ability to cross the household threshold when seeking to engage communities and your trusted brand.	Vulnerable, local communities
Whilst it is essential to target the most vulnerable it is still important to take a wider view. Even the most intelligent people aren't always stree-wise and aware of risks so wider education is also necessary.	Vulernable, education
Making those in greatest need aware of risks is important measure.	Vulnerable
Again we must not theyby eclde the unexpected	Risk is unexpected
as before - need more resorces	Resources
Prevention is better than cure but need enough resources to handle situations that do occur.	Better than cure, resources
Very similar to our services priorities and would strongly agree within the consultation. The explicit referencing of your integrated approach is helpful in demonstrating a proportionate and targeted response to risk, in an efficient and effective way.	Support, efficient

Is there anything else we should consider in our prevention priorities?	Themes
Our priorities should be directed towards vulnerable persons within our area as we do. Wider Council involvement is needed to support these persons in our communities, with the resources to enhance our support and direct those vulnerable persons to get the help they require.	Vulnerable, resources
Rural. Communities	Rural localities
Expect the unexpected. Offer advice to all.	Risk is unexpected
Understanding that whatever the vulnerability, the views and concerns of such individuals are listened to	Communication



Clear communication between relevant parties	Communication
The key role that new/upgraded infrastructure design can have on risk prevention and thus be proactive in challenging it at the planning stage. For example pointing out area of new road and housing development design that are likely to bring vehicles, pedestrians and cyclists into conflict with one another that could be designed out (or at least greatly reduced).	Planning
Supporting individual residential and supported living accommodation to ensure the properties have the necessary equipment and fire safety in place	Vulnerable
Prevention is better than action following an event - but in the strategy document and the videos I have seen (I have watched them all) there is no mention of investigation of safety events or near-miss events and attempting to learn from those. While I expect & hope that this is "Business as usual" for the Fire & Emergency service) would like to see this aspect of the work receive much more focus in the strategy	Better than cure, learning
Linked up thinking with police, health and social services would help but not at the cost of reducing front line firefighters and equipment.	Other agencies, resources
Within our prevention priorities, consideration should be given toward engaging with displaced communities and their leaders, these people have arrived within the country within the last year and their understanding of British emergency procedures etc may be lacking.	Vulnerable
I think these priorities could go a step further in terms of taking a community-powered approach. For example, it could be explicit that WFRS will work with communities to identify local prevention priorities, to identify possible solutions to these priorities, and in some cases to co-deliver activity against these priorities.	Local communities
Highlighting risks that can be reduced by other parts of the council e.g. improving cycle routes.	Other agencies
How economic and social deprivation, exacerbated by austerity policies, have made many problems in the county so much worse – and driven an even greater divide between the affluent south of the county and the forgotten northern end.	External factors
Education - be involved more in schools	Education
Over 80s	Vulnerable
Repeat Visit schools to re educate children and teens on why arson isn't clever, why attacking emergency services puts lives at risk, stretching resources that might not be their to protect them and their families in the future	Education, resources
Full transparency on parameters and process. Probably run pilot projects to check for effectiveness and unexpected detrimental outcomes/ side effects	Model clarity
Going into every property and home and make sure it is risk free. This service should be mandatory and inspections carried out annually.	Suggestion
Do stakeholders include Parish Councils?	Question issue
SMART targets	Suggestion
Educate younger generation via schools re fire prevention talks.	Education
Input in to the planning of new build homes and work places	Planning
school visits and fire prevention education	Education
I presume that a great proportion of risk comes from anti social behavior, deliberate anti establishment actions and vandalism. For example the kids the ride bikes without lights, and doing wheelies, holding up traffic and deliberately	ASB



being a nuisance. And the young lads who spin there wheels and drive recklessly in built up areas and car parks. are where accidents are caused - but are not solved by traffic calming measures or lower speed limits.	
More active lead in educating the public on fire safety and ways to prevent fire. Any surveys undertaken on building types and materials used? (Eg Grenfell tower blocks?)	Education, surveys
I am assuming that you are involved in schools for education purposes	Education
Balancing providing a service to all against prioritising those most at risk is always a challenge.	Vulnerable
The prevention priority statements above are very woolly and could apply to many services such as healthcare and education. I'm not sure I understand how fire and rescue see "safety, health and well-being." Especially in the context of an emergency service.	Rhetoric
Road traffic accidents, though few in number, have dramatic consequences with regards to those involved, their families and friends, and other road users. Most road traffic accidents are the result of bad driving practices, not only by drivers of cars and lorries, but by cyclists and pedestrians. The standard of driving is reducing and can be seen by all every day. Consideration should be given to safe driving campaigns, spot checks at vulnerable points and speed reduction facilities.	RTCs
You're priorities are excellent. I hope you get the support you need.	Support
Expand the programme	Support
Working to have community champions to help and support the message from the FRS.	Local communities
Request that electric vehicle manufacturers provide a suitable means or interface so that battery fires can be prevented in a vehicle incident/accident or dealt with, other than just keeping the area cool until the fire burns out. I can foresee a problem of reopening roads after an incident if this is not addressed with the increasing number of battery electric vehicles on the road	Suggestion
What are the risks? How are they identified? How are the outcomes measured? Who decides what is a risk?	Lack of measurement, management issue
Overview landlords and home owners gas safety. I live in a terraced house and just keep my fingers crossed that my neighbours take as much care as I do.	Suggestion
A communications campaign to promote these initiatives would be good. I only found out about the services you offer by chance.	Communication
Get the fire prevention messages out there ! Illustrate the risks and demonstrate what ordinary people can do to prevent a low risk danger risk from becoming a disaster.	Communication
Less committees and more feet on the ground	Management issue, resources
Yes education and schools programmes	Education
education & information to the community	Education
Make sure information and support is available in forms to reach the mentally vulnerable and those whose speak little or no English	Education, vulnerable



Shortage of money will lead to increased fire risk. Desperate people do stupid things.	Changing circumstances
Do more with schools , the older the more to be done	Education
Ensure that there is adequate personal in all areas	Resources
I cannot add to statement given.	Support
A data driven approach that looks to quantify benefits i.e desired outcomes post-intervention vs pre-interventions e.g. for a given location fewer call-outs after a program of prevention measures vs pre.	Lack of measurement
Yes, prevent governments from basically raping and pillaging any more services... my whole district is already feeling the effects of the huge reduction in policing!!	Management issue, budget cuts
Information and prevention of individual household fires and other emergencies.	Education
Use of volunteers - similar to the use of the Police Special Constabulary.	Local communities
Too Reactionary. Prevention is about identifying strategically important assets and how best to protect them. Also it should identify where threats might come from and address them.	Question issue
I trust the fire service to focus attention where risk is highest.	Support
Smoke alarms to any house hold	Suggestion
I am not sure this counts as pevention, or whether a more appropriate section will turn up later, but I'll mention it anyway. I feel the brigade could be doing more to help the very stetched Ambulance service, by attending simple, largely non-medical incidents such as elderley or infirm people who have had a no injury fall at home, and simply require assistance to get back up again. This happened to me late father a number of times when he slipped out of bed, or fell on the floor. My step mother was unable to assist him, and he had to wait up to 3 hours on one occaision for an ambulance to assist. By then, the uncomfortable and awkward postion meant a trip to hospital. Early intervention, eg, from the local pump would have had him back in bed, or oh a chair in short order, and no worse for wear. If it then turns out that medical assistance is required, the patient would be no worse off having to wait as long for an ambulance as previously.	Not WFRS' job, other agencies
I agree with the priorities - but i would like to understand how the risk management and budget allocation works.	Support
Specifically include priorities that safeguard children, elderly and disabled residents	Vulnerable
Spreading the word to groups like those living here - ancients (rather a large number in S-o-A!) like me, who might just need or could do with regular reminders of what they need to do i.e. test their alarms in the absence of any such service here and who to call and not just if there's a fire. I was amazed by the unexpected service I received So, in the absence of many fires (quite possibly be because your messages ARE getting out there) and if there is time, officers could routinely check alarms whilst giving advice/instruction advice to a few properties at a time but on a regular basis. It's pointless to give 'a talk' - just a 'jolly'! Rather a tall order - just a suggestion.	Vulnerable, suggestion
I understand that the Fire Service are not responsible for the fire safety of buildings or building regulations but would be interested to find out how this feeds in and what the fire service are able to do within it's role to improve issues	Surveys



like flammable cladding, windows or building materials, fire doors, sprinkler systems, wet risers in tower blocks, safe escape routes etc.	
Treat all households equally	Equal coverage
Fire services should be retained locally	Fire station closures
It is very important that a fire station continues to be located in Nuneaton town centre to provide speedy service across the town.	Fire station closures
The ridiculous expansion plans of housing and poor infrastructure approved by the council	Planning
Direct contact from time to time with the people you outline =assurance and good public relations	Communication
I have been made aware that Within the Prevention Team plan, there are specific actions that align to the WRSP strategy: Road Safety - Prevention team will work with County Road Safety Partnership to deliver targeted road safety interventions in line with the partnerships 10-year strategy to reduce deaths and serious injuries in Warwickshire. We will work with the newly formed Road Safety Post Collision subgroup, to review fatal RTC's and work with partners to reduce deaths and serious injuries in Warwickshire. I believe it should say Warwickshire Road Safety Partnership instead of County Road Safety Partnership. Also it should specify Warwickshire Road Safety Partnership Post Collision subgroup just to make it clearer for those who won't know what that is.	RTCs
Fires happen and no matter how much information you have when lightning strikes not much you can do its not always information we need its a nearby fire sevice	Risk is unexpected
Working with and exploring further partnership opportunities is key. Not sure how developed current partnership arrangements are.	Other agencies
Actually inspect more premises with suitably qualified inspecting officers.	Surveys
Risk is changing and evolving and as such the approach should be flexible. Identifying through horizon scanning is critical if the organisation is in a position to mitigate and respond effectively to these changes. Climate Change is one key area that will need to be prioritised in the future	Changing circumstances
with the ambulance station being removed from Stratford due to costing etc, it now looks like the fire station is due to down grade under the disguise of "Prevention Protection and Response Strategy 2022-2027" Hope I'm wrong!!	Fire station closures
Target the elderly and infirm for there own safety	Vulnerable
use of volunteers locally to reinforce your prevention messages	Local communities
Reducing costs by drastically reducing payroll	Budget cuts
personal emergency evacuation plans should be implemented for all disabled residents especially those with either sensory or mobility issues which may inhibit their ability to escape dangers weather that be unable to hear the alarm or unable to escape.	Vulnerable
we need you to inspect and acknowledge and compliance of rules	Suggestion



Use data to inform your priorities.	Suggestion
Do the job you are paid to do, the clue is in your title "Fire and Rescue"	Not WFRS' job
Don't know - not knowledgeable enough to comment	Question issue
Yes look into the number of extra vehicles on the roads for the new homes being built. Also the impact on the new Electric Vehicle	Planning, suggestion
Engage with the public more frequently and communicate to the wider communities through workshops and community awareness days.	Local communities
It's ok providing the skills to deliver "prevention activities" but where's the commitment to DELIVER such activities?	Lack of measurement
Young adults and children playing with fires is fun do you still do school visits to let them see and feel a real fire and how quickly it can get out of hand	Education
Station location with changing demographics. Studley care home's increases elder population	Fire station location
Youth, petty crime, barbecues.... Liase with local shops eg why is Henley co op selling disposable bbq when it's easy for kids to pick them up and take them to the fields. They are even by the front door!	ASB
I'd like to see some mention of the risks to residents in high-rise buildings caused by combustible cladding.	Surveys
Please consider the wellbeing of your excellent people. They too have been through 2 years of the pandemic, some/many of the incidents they deal with are extremely traumatic. On a purely practical basis, protecting their mental wellbeing plays a significant part in retaining staff, keeping those you have in the best state to provide the best service and even in supporting recruitment. There is no reference either to diversity and inclusion. I would hope that you already have mechanisms in place but including these subjects in published material confirms your commitment to your people.	Personnel welfare
Capacity to carry out these priorities.	Resources
Spreading the benefits amongst those funding the service	Equal coverage
Speeding and Racing on roads around north Warwickshire	RTCs
Work with local authorities, council and Housing associations	Other agencies
Leave room to expand with current planned increases in local population and future proof if possible	Planning
I saw a fire engine sat down my road on Stowe Drive, I think they were talking to people on the doorstep about smoke alarms. This is a lovely service to offer but the truck was looking tired and old, maybe you need new fire engines that don't look so tired	Appliance age
We are extending our service to work with wider partners such as NHS, CCGs, ASC and Health to target those who need our help before accidents happen, supporting those who we identify at risk, where we as a service can provide steps to support them through the wider partnership work we do.	Other agencies
A greater focus on small rural villages as there are plenty	Rural localities
Potential use of local offices in certain areas with greatest need that will then feed back to main hub. Use personnel available to target problem areas.	Local communities
Arrange for reporting systems are set up to share information automatically without the need for human action similar to one-drive sharing between computers/mobile phones. In this wsy vital information, ideally, should not be missed by any partner providing they are staffed properly	Suggestion
Have a face to face conversation	Communication



I would like to see some more strategy around how Social Media plays a part in starting and reporting of incidents before they have even been looked at by the Fire Service. There is too much misinformation out there as it is.....	Communication issues
Location of Fire Stations and equipment to react as Warwick has gone through a population increase that does affect roads.	Fire station location
Monitoring and preparing for the potential future impacts of the climate crisis, such as flooding, wildfires etc.	Changing circumstances
High profiling, our fire stations need to be beacons of prevention with advertisement to encourage members of the public to seek advice either on station or through social media. The list could be endless for opportunities in this area	Communication
How the vulnerable and the visually impaired/disabled residents are looked after	Vulnerable
Smoke alarm and carbon monoxide alarms in homes	Suggestion
Education in braille and in different formats such as large print. Go to care homes and schools to talk about Fire Safety and what to do if you see a fire and to call 999. Go to the Mind hub and talk to people with mental health issues about fire safety. If they have a carer talk to them. Discourage arson and tackle youth crime. Fit smoke detectors and encourage new builds to have high standards of safety features such as smoke detectors, underfloor heating and solar panels. Encourage the use of carbon monoxide monitors. Discourage the use of candles in the home and portable barbecues.	Vulnerable, ASB, education
The emergency services are concentrated in the town centre which is the sensible place for them but if even more housing is built then the risk will move away and given the increase in size of population when all the housing is built will require bolstering and moving closer to where the risk is likely to be most severe.	Fire station location, planning
If anyone knows it's your professionals. And an amazing job you all do. Thankyou.	Support
Risks identified and agreed by global insurance companies	External factors
No, I think the priorities listed above cover most of my thoughts. Ensuring the department is well-equipped to communicate with a diverse population is key (this leads on from the second bullet point).	Resources
'Having the best trained professionals to undertake Prevention duties' Prevention has been the poor relation to Protection colleagues with little or no professional pathway, this will change with plans from the Fire Service College for a new Prevention course that WF&RS will be in a position to take advantage of with contact other in place with the college for helping shape/support the new course.	Personnel training
Levelling up, climate change, cost of living crisis exacerbating inequalities. North/South wealth divide in the County. Why is Alcester a whole time station but Bedworth is on call - it doesn't make any sense.	Changing circumstances, fire station location
The recent hot weather has highlighted the need to also consider how resident's behaviour changes on a seasonal basis e.g. more barbecues. Dry weather also poses a risk to fires in grass areas so environment / weather conditions should be integrated into the prevention priorities.	Changing circumstances
Use of technology to reduce risk to fire fighters.	Resources
would like to see more risk specific and detailed prevention objectives, such as how the risks to our ageing population in Warwickshire will be mitigated	Vulnerable



through prevention. Would also like to see priorities that aim to prevent people from becoming significantly more vulnerable.	
Basic household education into fire prevention I believe is quite important	Education
Engage more with Industry to understand the existing and perceived risk from new technologies.	Local communities
Education in schools and other community events	Education
There should be retention of local fire services. Relocation to far flung areas is unacceptable due to the severing of local understanding	Fire station locations
I have noticed a large amount of publicity recently in relation to members of the public illegally accessing open bodies of water within the Nuneaton and Bedworth area. The local council recently announced they are working in partnership with representatives from "Blue light" organisations to prevent people from accessing the water. I strongly feel that consideration ought to be sort from qualified members of local youth organisations, such as Sea Cadets, who continue to promote water safety and who teach young people how to access the water safely. I feel young people, particularly those not educated in water safety, will continue to access the water illegally and continue with anti social behaviour regardless due to not having access to meaningful activities that capture their natural curiosity for adventure. The amount of work that Sea Cadets do for young people, in terms of keeping young people active, supporting mental health and emotional wellbeing, whilst also providing a vast array of opportunity and Nationally Recognised Qualifications, is unprecedented. It would be good if the "Blue Light" organisations and the Local Borough Council could hone in on these skills and knowledge to help young people even further. Local access to the water for this organisation is crucial to enable this to continue. Nuneaton and Bedworth Sea Cadets is based at the Rear of the Jubilee Sports Centre, Greenmoor Road, Nuneaton, Warwickshire, CV10 7EZ. Let's help support this organisation so that the young people are given access to what they need in order to thrive and improve life chances and opportunity for the young people within the Borough. They are our future!	ASB, education, other agencies
Do you visit schools ?	Education
Better training of staff on a local level especially on call to be able to deliver prevention activities	Personnel training
Responding to rapidly growing community as so much building development work going on in warickshire now more then ever, what is the impact?	Planning
Pay your staff the going rate taking into account adjacent counties	Personnel welfare
It is a plan that appears to be pointing in the right direction	Support
Back to basics	
look at derelict properties, look at weather issues which are coming, and look at the bigger picture of where a fire may happen.	Changing circumstances
I cannot see that anything is obviously missing form this strategy. It prioritises the vulnerable in our communities and recognises the importance of working in partnership with other Cat 1 responders.	Vulnerable
Our Parish (Combe Fields) has a large business park / industrial estate (ex Rolls-Royce, Ansty) containing businesses who handle hazardous chemicals. "In days of Yore" such businesses would have had their own local fire brigades. What "encouragement" can WFRS bring to bear, so that local fire precaution measures can be re-instated. Such local fire stations can take some of the burden of resposibility off WFRS.	Fire station locations



I would strongly agree save for point 5 (safeguarding) as you are entering a space that is more police orientated and this could adversely impact your ability to cross the household threshold when seeking to engage communities and your trusted brand.	Vulnerable
Continuing to work together with all organisations /resources in the Community to help support and advise on safety in the Home.	Local communities
Safety training is vital from an early age and should be given to all children & young adults in schools. Short, regular public information films on road safety, fire hazards & first aid should be a priority.	Education
More focus should be given to educating kids - the results will take time but will reduce incidents over time	Education
Raising awareness of risks	Education
More engagement with young people locally - attending youth clubs etc to advise of the risks of fire. We are aware that this type of engagement work is done with local schools and WFRS are to be congratulated on this.	Education, local communities
Have better informed and trained staff, most of them are in it for the payslip, they don't really care about communities!	Personnel training
They are quite big vague statements- more specifics needed	Rhetoric
Uncidents in areas of fire and traffic are not just determined by a theoretical risk assessment	Risk is unexpected
Educating more people.	Education
Climate change. The high temperatures this summer and the scenes seen elsewhere show what can happen and the speed that this can happen. With this in mind, we must not be reducing cover.	Changing circumstances
There may be benefit in all these areas in explaining with examples how the service is achieving the priorities being set out, as they indicate that action is currently underway but remain generic	Question issue

To what extent do you agree with our protection priorities? - Please tell us why	Themes
You understand what is needed.	Support
What does this even mean it's a lot of fluffy words that don't state what you are actually going to do!	Rhetoric
We have some very old buildings in Warwickshire that would be irreplaceable that need as much protection as possible (within the bounds of things like listed building status), but we also have sites like MoD Kineton that poses a risk to a large surrounding area if something nasty should happen there. Needs to consider both domestic, commercial and public sites.	Property types
Cladding/flats need extra attention as still not resolved	Surveys
Historically people have most at risk in buildings. Prioritising buildings therefore makes sense based on historic experience. Legislation will always reflect the historic perspective. I have previously mentions the importance of occurrence and near-miss investigation as a source of learning. This needs to be added in to the strategy. If there are a one or two events (for example) which arise because of a scenario with an emerging technology or product then this may be an early indicator of a a new trend which can be controlled before it gets out of control. It seems that Grenfell Tower was in part at least, contributed to by parties other than the Fire & Emergency services failing to do their job professionally and	Support, learning



ethically... While Fire & Emergency services can not be held responsible for such actions they can help to reduce the risk of the occurrence by forcefully and publicly taking legal action against any such offenders even when there has been no accident as a result. Such professional strategies need to be prevented and effective and publicly inflicted punitive action will be a strong deterrent.	
Sounds like cost cutting. So often we are seeing front line emergency workers tied up with paper work, risk assessment, H&S etc. We need guaranteed levels of firefighters and modern equipment to fulfill the needs of a growing number of housing.	Budget cuts, resources
I think it is incomplete	Disapproval
"We are strengthening our specialist Fire Protection capacity to ensure that we have a sustainable staffing model" sounds like a cover for reducing frontline numbers.	Personnel reduction
I am hoping this is not smokescreen/boiler plate to hide budget cuts/fire station closures	Budget cuts, fire station closures
I believe all premises should receive the same level of protection and care.	Equal coverage
Business does not see fire as an issue unless their insurers prioritise the issue	External factors
So do you need more people and vehicles and premises and funding to do this or is it what you're always done?	Model clarity
I think focus should be more on response to road traffic accidents which are far more common	RTCs
High needs for reactive measures	Response
This strategy sounds sensible	Support
We are identifying those premises that pose the greatest risk and effectively targeting our resources to protect the built environment. Why not just close these premises down or force them to update the buildings and eliminate the risk? Developing, Evaluating, Supporting. What does that mean?	Suggestion, model clarity
It feels like these priorities have been written by someone who should have a career in politics. They seem to say a lot but lack in detail and don't make clear what you are actually going to do	Rhetoric
It would be easier to agree wholeheartedly if you used plain English. What is "commonality of understanding"? Plain English is good English.	Question issue
You say you are identifying and targeting those premises that pose the greatest risk. I would have thought that fire is fairly indiscriminate and occurs where it's not anticipated. The fire service needs to be able to be responsive in times of unexpected emergency.	Risk is unexpected
Just train and pay people to do the jobs that are required!! As for all this other stuff... Common sense should be enough to realise how and when anything being asked is implemented!! At risk groups... elderly... etc.. 'We are evaluating our integrated approach to ensure its effectiveness in reducing risk' Statements like this are everything that's wrong in this country.... Is anyone, at all interested in that statement? Why can't the people just be asked, what do you think is working and what isn't, what do you think should be done, changed, added, removed, etc....	Personnel welfare, vulnerable



See previous comments. The strategy only works when there are sufficient resources and the capability to turn out sufficient, fully crewed appliances to meet any emergency requirement.	Resources
Prevention is about identifying strategically important assets not high risk. Also it should identify where threats might come from and address them.	Question issue
Professional team knows where to target resource.	Support
See above.	
Really glad to see you have mentioned Grenfell Tower and the Fire Service Role in enforcing compliance with the law. It appeared that a lot of the responsibility was outsourced but I feel more confident with the Fire Service having responsibility in this area. Really hoping that the Fire Service have the powers to for example label a building as not up to fire safety standards for a residential building and that people would be rehoused quickly.	Surveys
Greater precedence is being given to the built environment over the natural environment for which ecology cannot be quickly replaced, or indeed replaced at all. The built environment can be replaced with like for like, and insurance will cover losses.	The environment
As long as fire stations are fully staffed an able to respond to emergency call outs - I agree	Personnel levels
Targeting resources and moving them from one area to another just puts the people who were at less risk originally at a higher risk. I don't agree with moving resources, you need more fire engines and more staff as a solution.	Resources
Don't take people away from response work. If response and information can be combined that is OK, but people with clip boards or sitting in offices are not much use when an emergency occurs.	Resources
I would have thought you were already doing most of this??	Question issue
duty of care to protect people as best you can	
Totally unnecessary - jobs for the boys	Personnel levels
“ supporting businesses to help themselves “ should not mean that they can be allowed to flout fire safety because they don't have independent inspections.	External factors
however i feel something should be in place in all homes for those with hearing difficulties for when alarms are sounded, at present this seems it may not be the case and this should be dealt with urgently	Vulnerable
We are identifying those premises that pose the greatest risk and effectively targeting our resources to protect the built environment. -you should do all premises	Equal coverage
Again data history is helpful here. Having resources close to where incidents are likely may be possible?	Resource locations
Motorway systems, urban-industrial zones - is this is where most of the 'action' is? Farm fires?	
That's your job	
Terminology has been generalised to the point that it is getting very vague; so much so it is difficult to agree or disagree with the statements. What exactly the fourth one actually means is not at all clear to me.	Rhetoric, question issue
The fire service has a role to play to support businesses with fire safety and ensure they are safe for staff and firefighters	Support



More operations should be reviewed for how combining them with other agencies and neighbouring fire and rescue services can drive value for money see answers to items 5 & 6 overleaf.	Other agencies
Who talks to young people about risk?	Education
Offer businesses a fire approved certificate, for a fee. Market this service. Many small companies need help.	Suggestion
In theory the priorities are good, however in practice they are simply not working	Disapproval
Operational staff not trained to a high enough standard	Personnel training
Employment and business infrastructure will be key in supporting the local communities in this uncertain times	Local communities
Agree, but a base level will still be required as incidents won't all be according to your priorities	Levels of support
We need to have safe buildings to live and work in. Our schools and pre school nurseries need to be safe especially during the recent heat wave. Restaurants, retail outlets and charity shops should comply with building regulations and have suitable fire doors and trained fire wardens to make sure all staff members are evacuated in a safe and timely manner.	Support
The priority must be to have the risk mitigation as close to the risk area as possible. Removing one full time crew from Nuneaton is moving the service away from the severest risk zone.	Resource locations
Flood risk is becoming more of an issue with climate change too	The environment
A important area of business with well trained staff to meet the risks.	Support
Prevention seems safe and effective	Support
Prioritise on risk profile is the way to go.	Support
More enforcement and doing it impartially.	Enforcement
If you give advise, your officers should be prepared to put it in writing.	
Educating people is the first step.	Education
I'm concerned by the use of the word 'sustainable' this usually means 'cuts'	Budget cuts
You are the professionals and I would trust you more than other organisations	Support
These priorities are very much linked to the prevention agenda and putting responsibility back to businesses to prevent fires happening in the first place. Clearly the benefits of this are obvious and to prevent loss of life like we saw at Grenfell has to be a driving priority for us all, including building owners.	Support
See comment made in section 6.	
I am interested in how you will achieve and would welcome some publication on this: 'We are developing our people to utilise more of our workforce to reduce community risk. '	Lack of measurement
Education helps to ensure risks are mitigated	Education
Nothing about the ensuring the amount of resources available match the need. It doesn't state ensuring resources are increased to match growing need.	Resources
Very essential to enable resource to be deployed flexibly to meet other situations	Support
need properly funded service.	Budget cuts
Does not seem too cover the rescue aspect fully. Warwickshire has a lot of motorways and those take a lot of resource when accidents occur. This policy only appears to deal with fire not the rescue.	RTCs



Again we recognise very similar prevention priorities as to the ones your strategy and consultation highlight, and we would agree within the consultation.	Support
--	---------

Is there anything else we should consider in our protection priorities?	Themes
Encouraging community support for these measures	Local communities
With climate change underway, it might be worth considering the potential for, and effect that, wildfires in the county might have on the built environment. Whilst we're not heavily forested, there is still a lot of arable land surrounding the towns and villages, and if we get hot, dry summers they might be a source of problems.	The environment
Stay Put policy...personally I would ignore it and leave the building!	Policy
I see little mention in the strategy of mass transport. Warwickshire has an extensive network of railways and will soon be hosting HS2. The area is also overflowed by vast number on national and international air flights. While both of these transport industries have very good safety records in terms of fatalities per passenger mile (or million miles) - they do have the potential to cause very high impact should there be an incident. The same applies to a lesser extent with road transport. All of these sources of risk need to be addressed in the strategy - and the sources of risk recognised and mitigated against as far as is possible.	Model clarity
Adequate staffing & pay for staff Recommence Young Firefighters which trained so many young people (and through them, their wider families) about fire safety & the importance of the fire service.	Personnel welfare, personnel levels
Ensure building regulations ensure fire retardant materials and sprinklers in all public or care facilities are up to date.	Surveys
With the construction development of HS2 across Warwickshire, full engagement should be adopted with companies undertaking necessary works, this will afford our workforce and partners a full understanding of the actions that are taking place. This will future proof our response during the construction period, as well as post construction and operational use of the rail network system.	Planning
I think these priorities could go a step further in terms of taking a community-powered approach. For example, it could be explicit that WFRS will work with communities to identify local protection priorities, to identify possible solutions to these priorities, and in some cases to co-deliver activity against these priorities. The priorities include "supporting businesses to help themselves and encourage a strong fire safety culture", why not extend this to communities?	Local communities
I think a considerable proportion of risk arises from transport, including roads and pavements, and from waste, particularly when it is burned. These do not feature.	RTCs, model clarity
Roads	RTCs
Lobbying landlords in the county, including local authorities, to reduce rents on commercial properties or other similar innovations so that more empty buildings are occupied and therefore pose less of a fire risk. The cost of risk is being passed on to an already stretched public sector service.	External factors
Surprise spot checks should be done on premises to check advice being carried out.	Surveys



Poorly run businesses	External factors
Those whose do not engage with Warwickshire Firecwnd Rescue	
Not that I'm aware of, as a member of the public. I would hope you are available to provide advice to individuals as well as business.	Education
Identifying and support programs of known elderly vulnerable populations	Vulnerable
There should be a fire safety officer for a 1 -2 mile radius throughout the Warwick district council area. Or have responsibility for 100 properties or a workable number. Fire officers would be advising and working directly with each small community.	Resource locations
KPI's	Lack of measurement
input in the planning stages of housing developments to ensure road width and accessibility is considered.	Planning
Unsure	
Battery fire mitigation as stated previously .	Suggestion
I used to get a visit to make sure my fire alarm was working okay. That would be good as I have trouble reaching it now.	Vulnerable
Make sure you create priorities that you can measure the success of in a meaningful way that we can see the evidence of	Lack of measurement
Partnership working is essential	Other agencies
Using Plain Simple English, otherwise your messages won't get across!	Question issue
More visits and high fines	Surveys
Ensure that all businesses have up to date fire risk assessment and training	Enforcement
H&W have a form to give out to care agencies to give to clients who are vulnerable people/high risk in the case of a fire. Do you have one?	Vulnerable
Full and unrelenting resources for all Emergency Services without question...	Resources
No more boring , generic, pointless surveys...	
Make them count!	
Increasing/changing the number and locations of emergency response locations e.g. a north and south model for stations in Rugby, Nuneaton and Leamington like the models in Cheltenham, Gloucester, York and other locations.	Resource locations
For example: a derelict building might be a high fire risk but a water works not so.	Model clarity
Look at things holistically - so if ppl can't afford smoke alarms we should find them, but it goes further than that if ppl can't afford new items then there is a greater risk of continuing to use old or faulty items. Help ppl have sufficient funds to live on.	Vulnerable
see previous comment re cost v risk mitigation management	
See above.	
Hoping the Fire Service can improve fire safety standards where necessary at a local level above the national standards if they fall short e.g. building regulations that appeared to allow flammable materials to be used on buildings.	Surveys
Treat all households, property and land equally. Irrespective of distance from centres of population.	Equal coverage
The Strategy has no detail just general slogans	Rhetoric
Very important to continue to have resources and a fire station in Nuneaton town centre.	Fire station location



Consider the size of the towns and how much resource is really needed and whether you are just moving the problem from one place to another. Ultimately people's lives are at risk so it is not a decision to take lightly	Resource locations
The ever increasing conurbation area of Nuneaton requires an increase in manpower and equipment. Nuneaton is the largest town in Warwickshire, why endanger lives by stretching the resources to the limit?	Resources
This town needs its own fire service	Fire station location
The risk of fires spreading from agricultural land, derelict buildings/sites and fly tipping to residential properties. The risk of fires starting in warehouses or recycling sites and how nearby residential properties are protected from this e.g., landscape buffers, use of sprinklers, regular checks, smoking bans, etc. Are we protecting residents enough in mixed-use developments? Education of younger children about fire safety in schools.	Education
Prioritise maintaining 100% availability of all operational appliances.	Response availability
protecting the vulnerable - elderly etc at extra risk	Vulnerable
Pack testing for residents	Suggestion
You need information about the storage of materials in the ever expanding landscape of 'shed' that litter our landscape e.g. Hams Hall, Kingsbury etc.	Communication
I am sure everything has been considered	Support
Capacity to carry out protection activities	Resources
I said before maybe new fire engines as the ones in rugby look old and tired	Appliance age
Young people accessing sites and starting fires. Are empty properties high risk?	ASB
Radical up grading of IT systems currently in place that are outdated and ineffective and have been for many years. Dedicated teams need to assigned to these projects and not as an 'add on' to current role.	Resources
I think the department from top to bottom needs to be reviewed as it is not working effectively or efficiently	Disapproval
All new builds should be identified and fire control should know about them so they can mobilise the appropriate fire appliances to deal with the incident. Local knowledge is important including road closures or diversions.	Planning
Access out of the town centre is diabolical with only one bridge crossing the railway line. With the massive increase in housing on the opposite side of the railway from the current bases perhaps it is time to give consideration to moving the services bases to the other side of the railway?	Fire station location
Extreme weather events Flood risk Wild fire risk	The environment
Protection against woodland/grassland fires. In periods of excessive heat and dryness there should be a ban on fires/ barbecues.	The environment
Look at minimum return on service post training as this is a expensive investment in skills and knowledge.	Personnel training
In addition to supporting businesses this should include schools and young people.	Education
A sustainable staffing model doesn't just come from building capacity.	Personnel levels
Educating children to the Environmental impacts of fire especially in hotter weather?	Education, the environment



Education	Education
I have noticed a large amount of publicity recently in relation to members of the public illegally accessing open bodies of water within the Nuneaton and Bedworth area. The local council recently announced they are working in partnership with representatives from "Blue light" organisations to prevent people from accessing the water. I strongly feel that consideration ought to be sort from qualified members of local youth organisations, such as Sea Cadets, who continue to promote water safety and who teach young people how to access the water safely. I feel young people, particularly those not educated in water safety, will continue to access the water illegally and continue with anti social behaviour regardless due to not having access to meaningful activities that capture their natural curiosity for adventure. The amount of work that Sea Cadets do for young people, in terms of keeping young people active, supporting mental health and emotional wellbeing, whilst also providing a vast array of opportunity and Nationally Recognised Qualifications, is unprecedented. It would be good if the "Blue Light" organisations and the Local Borough Council could hone in on these skills and knowledge to help young people even further. Local access to the water for this organisation is crucial to enable this to continue. Nuneaton and Bedworth Sea Cadets is based at the Rear of the Jubilee Sports Centre, Greenmoor Road, Nuneaton, Warwickshire, CV10 7EZ. Let's help support this organisation so that the young people are given access to what they need in order to thrive and improve life chances and opportunity for the young people within the Borough. They are our future!	ASB, education, other agencies
Same as before allowing on call to be trained in and do Premise risk inspections. Especially those within there local area	Personnel training
People motivation towards greener solutions v responding to cost to living and people using fires to keep warm.	Changing circumstances
I am interested in how you will achieve and would welcome some publication on this: 'We are developing our people to utilise more of our workforce to reduce community risk. '	Lack of measurement
Increase FS resources to address the rapid growth in housing and population NOW. Address chronic decline in infrastructure across the borough. Poor road access, parking, traffic, lack of medical availability and responsiveness. All this increases risks.	Resources
Remain an open door with other organisations	Other agencies
WE ALL TRY TO SERVE THE PUBLIC	
WFRS should ensure that they have an up to date list of business owners and property owned in their locality to ensure that they are aware of all businesses and likely risks. Keyholder information for significant buildings needs to be kept by WFRS in case of emergency.	Resources
Helping isolated areas at relatively low risk to ensure none is ignored	Equal coverage
Ensure there are sufficient staff and resources to respond to accidents and fires. Rugby has grown enormously over the past 20 years and will continue to do so over the coming years. We recently called the fire brigade to a fire in adjacent garden close to houses. We were fortunate that the fire service came quickly which prevented much more serious damage.	Personnel levels
RESCUE. see comments above.	Model clarity
There may be benefit in all these areas in explaining with examples how the service is achieving the priorities being set out, as they indicate that action is	Lack of measurement



currently underway but remain generic.	
The only other comment of note is for consideration of how implementation of learning from independent and sector-led reviews is prioritised within your service.	

To what extent do you agree with our response priorities? - Please tell us why	Themes
Habitat s change and we need your skills.	Changing circumstances
I don't know what I'm agreeing with!	Question issue
Being able to respond effectively, especially to the many different emergencies you might face, makes sense. What else would you do otherwise?	Support
Prevention should always be the first option	Better than cure
I agree with the response priorities	Support
We need a modern practical fire service which can respond to a variety of threats to the person or public in general.	Resources
I believe that the communities are being left somewhat in the dark when it pertains to response levels that are maintained within the county. I understand that there have been issues concerning Covid; however response levels across the county can vary greatly due to the availability of personnel on a 24/7 basis across the varying communities. Are we really in a position to ensure 100% that we are there when needed?	Response times, response availability
The first point is almost unintelligible. It sounds good because it is full of jargon words - like the videos - but doesn't convey anything meaningful. First line: "We are resourcing to risk, to provide a risk based, effective and efficient response..." what on earth does that mean? And the basis is necessarily cost-effective based because you are talking about resourcing - unless you have unlimited resources - as well as being risk based. What does "effective" mean when you are talking about resource priorities? Assuming you can't resource for every conceivable eventuality, there has to be a priority order below which you wont resource, so "efficiency" as an aim is contextual, not absolute. Because of this, the aim is difficult to perceive and therefore the objectives and performance measures will be difficult to define and open to dispute or criticism.	Rhetoric, question issue, disapproval
The second point has unhelpful verbiage: "because we are committed to keeping our community and people safe". That doesn't add anything unless you are seriously suggesting that you will measure commitment amongst the workers or testing the policies against that as an ethical indicator. Even if that was the case, it doesn't belong here.	
Third point, again an attack of lexical dysentery, "broadening nature and increasing variation". Don't these phrases mean the same thing? Furthermore, the clear implication that development is driven by response to events, rather than prediction of risk, which is what you are supposed to be planning. One of the markers of a failing organisation is that it is on the back foot, rather than ahead of the game; firefighting if you like, and can accept the pun, and you don't change something merely because of adverse events.	



Final disaster is in the "More Information" section: "ensure that we respond according to risk". You plan according to risk. You respond according to need. It's a bit late to start considering the risk once the adverse event has occurred, moreover, the front line operators need to have a clear idea of what to do, and not be trying to evaluate risk (as in the risks identified in this plan/strategy)	
These are the statutory responsibilities.	
I am hoping this is not smokescreen/boiler plate to hide budget cuts/fire station closures	Budget cuts, fire station closures
Please respond when the public dial 999	Response availability
Another set of principles but no detail so not practical for me to agree with something that is just a set of vague overall aims. There's no information on what your priorities would be, who and where you would prioritise. By community? By available funds? By available staff?	Rhetoric
This is all very expensive; are the funds available?	Resources
this is getting anodyne & repetitive whilst too vague to be useful	Rhetoric
keep up the good work	Support
This should not end up with closures to fire stations and a reduction in Full-time equivalent posts. This happens whenever discussions are had around response and priority. It always comes down to money.	Fire station closures, personnel levels, resources
Seems a little more direct	Support
Yet again, your priorities really don't say anything measurable	Lack of measurement
As long as resourcing to risk doesn't mean "cutting back because there haven't been any major fires recently"	Resources
Again, this only makes sense in the event that there are sufficient and suitable resources fully available to meet both perceived (I.e. risk based) and actual need.	Resources
See above	
You appear to be focussing risk on larger population centres to the detriment of sparsely populated / less "built up" rural areas. The risks in rural areas are probably much higher than in urban areas all things considered - farm land (loss of food), woodland (loss of timber and natural habitat), property replacement values.	Equal coverage, rural localities
There is nothing wrong with the principles detail required	Support
We need to ensure plenty of units and personnel positioned in the best places	Personnel levels
Risk assessments have to be completed correctly and more importantly to a standard that is possible to achieve and not over-inhibitive.	Surveys
Again I strongly disagree with resourcing to risk. Data cannot predict the future and allocation of resources should be done differently. It should not be to try to save money and move a risk from one area to another	Disapproval, risk is unexpected
Resources being stretched to the limit. Ignoring the expansion of the town's population and area. The resources need increase not reduction.	Resources, planning



This is an extremely woolly description?? What does 'strengthening our specialist response capability' actually mean??	Rhetoric
Unusual that the sequence of answers (disagree first) is different to the previous ones (agree first). I presume this is deliberate to catch those who blindly tick the top option in all answers.	Question issue
"Jobs for the boys"	Personnel levels
A specialist in the needs of disabled people may be a good option, someone who can come in and look at the situation with the maximum knowledge available, who may be able to identify key issues which a regular council officer may miss and with a better understanding of how to work with those with specific needs.	Vulnerable
Response is the most important aspect where it could be a matter of life or death. I would prefer the response be a separate budget and the budget cover a good response target and not minimum. It concerns me when we discuss risk based as that also usually mean statistics...which might mean 95% are within 10 mins 9f a engine, but those 5% are paying all the same taxes...any statistics should be 100% same for every resident.	Resources, equal coverage
Fire training for all My works fire training as a eye opener that I apply	Personnel training
999 should action an instant response.	Response times
These are better statements.	Support
I would have thought this was your job anyway?	
I only agree because the actual outcome of the assessment needs to be shared and consulted upon. I actually sleep soundly because I think I know we have at least an ok 24/7 fire and rescue service response. Everything is being too cut to beyond the bone sometimes.	Resources
But we do expect you to be there when needed.	Response availability
Don't know what resourcing to risk means	Question issue
I can't understand why the response layout has changed for this question compared to others, previous and following questions have Strongly Agree at the top cascading down, where as this question is led by the Strongly Disagree option???	Question issue
You seem to have so many objectives that is most likely you will miss the key issue, attending incidents.	Model clarity
All very good if you would also spend the time capturing the data for Warwick and surrounding areas growth especially in new builds.	Planning
We don't deliver the best training. We deliver on a budget that isn't to the standard required. Confined space training as an example.	Personnel training, resources
Resource to risk, its difficult to understand when you have static fire stations that have been there for a number of years, are our staff and resources best placed when you have a infrastructure that cannot be moved.	Fire station locations
The priority must be to safeguard areas of greatest risk - one area being the A5. By moving a full time crew out of Nuneaton the possibility of delays is massively increased as there is no quick and easy route from Bedworth to many areas of Nuneaton.	Response times
Again right resources in the right place at the right time makes sense.	Support



Response times and numbers of well trained people to a fire are surely the most important. Are all our fire stations in the right places? My aunty lives on the border of West Midlands right next to a fire station but had to wait 25 minutes for a one from Nuneaton to come and put a car out at the bottom of her road - surely county lines should not be an issue in this day and age. Public safety first.	Response times, personnel levels
"We are ensuring our people have the necessary skills and competencies to deliver prevention, protection and response activities because we are committed to keeping our community and people safe. " I think it would be better to have your responders (firefighters) more dedicated to response work, including training to respond - rather than having them be a "jack of all trades" trying to deliver protection and prevention work as well. I see the firefighters primarily as my insurance policy in case my house catches fire or I have a car crash. I'd rather they concentrate on this.	Personnel training
Having the FRS available is a comfort to people. They may never need such help but fire is such a devastating experience the FRS helps	Support
Not enough information was provided on how many appliances were available during the recent busy period of dry weather at peak periods to make a decision .	Response availability
people want their local fire engine to attend, what about reducing entry level requirements re glasses, fitness, demands asked of crew for training time, look at the Volunteers in Australia, Germany etc etc.	Personnel levels
The response strategy is clearly based on risk and sometime difficult deployment decisions will need to be made, however I agree that the priority will always be protecting life followed by property and the environment. There is also a clear focus on providing staff with the right skills to to the job, including the more specialist skills required on occasions.	Personnel training
I am interested in why response is placed at the end of the prevention and protection sequence of words. Do you disagree that it emergency is the community's primary priority and that it is emergency response from which WFRS gains it reputation to be able to deliver its prevention and protection services?	Response
How would we know?	Question issue
Open information education is invaluable to help prevent risk.	Education
Resourcing to risk will leave areas assessed as lower risk at a greater chance of harm via insufficient resources	Equal coverage
we need a fire station back in Warwick , roads get very congested between Leamington & Warwick which can delay the appliance coming from Leamington	Fire station location
They are too vague and general. More specifics are needed. To state an 'effective response ' - people want to know what that is.	Rhetoric
Very important to resource full-time and on-call resources in the most effective way. For example the move of the water carrier to a on-call location at Kenilworth was a very sensible change	Resource locations
sounds great but you are underfunded.	Budget cuts
It sound like management speak and doesn't make it clear what this actually means to the general public. Are you basically spreading the workforce out more?	Management issue
Response – very similar to our services priorities and would strongly agree within the consultation.	Approval



Is there anything else we should consider in our response priorities?	Themes
Provision of the most up to date appliances to reduce our ageing fleet at an increased level. Although finance is tight and will be getting tighter investment to replace our older appliances will in the longer term reduce time appliances are not available and increase the reliability. Where we may buy 3 appliances a year for the next 3 years if we could buy 6 a year this would ensure we can move forward quickly.	Appliance age
Rural communities	Rural localities
Set an average response time to a 999 call?	Response times
Having served in the Fire Service I am acutely aware of how important 'knowing your patch' is which should be promoted and encouraged	Education
It is important to monitor partners response times	Response times
Stop closing local fire stations...even heard Stratfords might close yet housing is expanding and therefore population. Madness.	Fire station closures
"Rescuing and protecting people in the event of other emergencies" implies the the service will have no role in predicting, preventing or mitigating against "other emergencies". This leaves a vast range of situations and scenarios in which the service is not going to attempt to reduce risk or mitigate against emergencies occurring. These are important sources of risk reduction which should be added into the remit of the fire & emergency services.	Model clarity
Don't cut any staff or fire stations Maintain enough firefighters Start up Young Firefighters to spread knowledge & experience wider & foster the recruitment of future firefighters	Fire station closures, personnel reductions
The well being of your firefighters. Both mentally and in looking after them physically and financially for the risk and sights they see.	Personnel welfare
You should consider rewriting them.	Question issue
As I understand it if I dial 999 for an ambulance based on my husband's experience - it is not available - a fire engine does arrive for fires and RTA - please do not change this - I would hate to be a RTA or a house fire victim and not have the help needed . My husband lay on the kitchen floor in agony with a broken and dislocated ankle and was treated as a low priority this was a risk based approach - wound house fires and RTAs be treated the same	Response availability
Building a first class operational response is an absolute priority and promoting skills to keep Firefighters safe must be a key priority	Personnel training
I am concerned that given that your resources are finite, if you focus too much on prevention it will compromise your ability to respond when you are needed.	Resources
Most urgent first	
Keep the Stratford upon Avon fire station.	Fire station closures
Appropriate Equality & Diversity training is essential	Personnel training
Don't wait till they need it enforce fire safety protocols then people would be better equipped at the start not later	Better than cure
I cannot add to your statement.	
Utilise recall to duty for specialist skills such as training instructors utilising a technical rescue capability for Rope/Confined Space/EDBA/ Water etc..... Dedicated tech rescue team based at TADC.	Personnel training



See previous comments re additional response locations.	Resource locations
Have a look at the turn-out times of whole time stations and the day crewed ones when staff are present. It used to be a matter of pride to get a crewed appliance out of the station within 15-30 seconds. There now seems no sense of urgency at all, and it is often 1.5 - 2 minutes before the machine is mobile. I note that this is not a purely UK issue. but also happens in most developed countries. I see no logical reason for this, It creates a delayed response. Combined with the withdrawal of second pumps at a lot of stations, a slightly tardy attendance at a persons reported, is compounded by possibly having to wait for a covering BA team to arrive from another station before rescue can be attempted.	Response times, resources
See above.	
I note you put developing our people and just wanted to ensure that this covers the training of all staff to deal with major incidents e.g. Grenfell and how to make decisions based on the changing information on a scene, communication and feedback to decision makers within a major incident, feedback to call handlers regarding FSGs etc.	Personnel training
Call-out times to areas that are in "not spots" at the outer fringes of the county, bearing in mind that lanes can be narrow, winding and travel times are not as per goglemaps or a satnav system.	Response times, equal coverage
I don't understand language like that used here: 'We are resourcing to risk, to provide a risk based...' I fervently believe language like this to be a barrier between the public and effective safety.	Question issue
How crucial a town centre location is for Nuneaton fire station.	Fire station location
based on need not how loud people shout - consider location of stations etc	Communication
Why have you decided to reverse the ratings on this question? Previous views had 'Strongly Agree' first, now its 'Strongly Disagree'; is this to try and trick people into giving a different answer?	Question issue
Not that I can think of right now	
Consider the taxes people pay and allocate the resources fairly and consistently, not move a whole team to another area leaving the original town at risk	Equal coverage, resource location
Wildfires have suddenly become topical! As a rural service, you will have some expertise - is it enough? What next?	The environment
What is really important is maintaining the initial response by standard fire appliances (not under crewed/under equipped light appliances). A standard equipped and adequately crewed appliance arriving in good time makes all the difference to ANY incident by stabilising an incident, providing information, preventing escalation and making rescues.	Response times, resources
Not that I can think of	
Climate adaptation and the ability to respond to emerging and future risks should be a priority	Changing circumstances
If my house was on fire or I was in an accident I would expect a quick response.	Response times
Reduce council staff	Management issues



The safety of the public.	
Not sure wasting money on surveys is the answer?	Disapproval
The complexity of incidents is likely to increase under such influences as climate change and new technological developments. The need for specialist training and greater collaboration/integration with other service providers will increase too.	Changing circumstances, personnel training
Having more wholetime staff that can focus on prevention/protection in more rural areas that are currently retained	Personnel levels
Potential creation of a group of firefighter with OIC, driver, BA skills that can be moved around the county so our OnCall stations are also available during the day where crewing can be a problem, therefore giving more resources to the County and Service Control.	Personnel training, resources
Start focussing on the standards of our recruitment and the people who are responsible for the recruitments process. These people should be made up with staff that have done said process (and passed not failed and got in through "the back door") to maintain a high level of standards and have the credibility to support it. Currently we have staff that failed the W/T recruitment process themselves but are now responsible for over seeing it..... How is this even possible?	Personnel training
Support to the nhs ambulance service you have trauma trained staff that are sitting on station whilst ambulances are struggling with response times.	Other agencies
Is a response from Central Leamington station to Warwick the most effective and efficient it can be? I doubt it very much.	Fire station location
Greater collaboration with owners of abandoned properties to help protect firefighters called to repeated incidents.	Communication
Community resilience	Local communities
Nothing to add	
When I drive round the county and see the fleet of vehicles, the big fire engines seem very old compared to those in Birmingham and London that I've seen. Should we not have the best we can afford for the people in Warwickshire and how much does it cost to keep these old bangers on the road?	Appliance age
How many extra personnel will it take to manage all this risk assessment and will this impact on the number of front line for fighters?	Personnel levels
I'd like to see priorities that address the more generic risk County wide and how this will be mitigated through pp and r, with the higher risk factors then addressed in addition.	Levels of support
Potential lack of access to certain properties? ie poor car parking	External factors
Need to review how better use of groups such as Warwickshire Search & Rescue can be used e.g. in flooding response. The team has a group of DEFRA mod3 Swiftwater and Flood Rescue Technicians.	Resources
E gay with the community	Local communities
I have noticed a large amount of publicity recently in relation to members of the public illegally accessing open bodies of water within the Nuneaton and Bedworth area. The local council recently announced they are working in partnership with representatives from "Blue light" organisations to prevent people from accessing the water. I strongly feel that consideration ought to be sort from qualified members of local youth organisations, such as Sea Cadets, who continue to promote water safety and who teach young people how to	ASB, education, other agencies



<p>access the water safely. I feel young people, particularly those not educated in water safety, will continue to access the water illegally and continue with anti social behaviour regardless due to not having access to meaningful activities that capture their natural curiosity for adventure. The amount of work that Sea Cadets do for young people, in terms of keeping young people active, supporting mental health and emotional wellbeing, whilst also providing a vast array of opportunity and Nationally Recognised Qualifications, is unprecedented. It would be good if the "Blue Light" organisations and the Local Borough Council could hone in on these skills and knowledge to help young people even further. Local access to the water for this organisation is crucial to enable this to continue. Nuneaton and Bedworth Sea Cadets is based at the Rear of the Jubilee Sports Centre, Greenmoor Road, Nuneaton, Warwickshire, CV10 7EZ. Let's help support this organisation so that the young people are given access to what they need in order to thrive and improve life chances and opportunity for the young people within the Borough. They are our future!</p>	
Perhaps medical	Personnel training
Look at station locations and risk, especially with Coleshill, Atherstone, Nuneaton and Bedworth and consider resources in Leicestershire and WMids re availability, whilst potentially Gaydon have a long way to go if SWarks on call are unavailable. I would not like to explain why someone died because it took a long time for an appliance to arrive, and blaming lack of on call is not a solution. Look carefully at on call and how you can make it more attractive such as shifts at bigger stations, more and less training, use the local specialisms, engage with on call better.	Fire station locations
Any chance of re-introducing part time fire stations?	Fire stations
I am interested in why response is placed at the end of the prevention and protection sequence of words. Do you disagree that it emergency is the community's primary priority and that it is emergency response from which WFRS gains it reputation to be able to deliver its prevention and protection services?	Response
Get the A45 station up and running now, before developers weasel their way out of their commitment. But, NOT at the expense of the town centre site.	Fire station locations
Ensuring emergency response is available to everyone wherever they live in a time that makes people feel safe.	Response availability
There seems to be nothing about areas of growth. We have had lots of new housing in Nuneaton and there seems to be no increased cover from the Fire and Resuce service to cover this increased number of homes and population. I am sure it is not the only area in Warwickshire that is so affected.	Planning
There may be some benefit to further explaining what resourcing to risk means in a more layman's manner. Similarly explaining what specialist response capability and variation in incident types looks like.	Question issue

To what extent do you agree that our service offer meets your safety needs? - Please tell us why		Themes
Again I don't understand what I'm agreeing with. 1. Responding to 999 call is your primary function so why do I need to agree with this just do your job! 2. What you actually going to do? 3. Again doing your job! I guess there are a few complex factories who should already being doing this! It's not like we have many Grenfell style buildings in Warwickshire.		Question issue



My previous comment merely bears this out	
This should be done regularly where groups of elderly people live with reduced warden cover	Vulnerable
I live in Independent Living Accommodation and am grateful that we have regular safety checks	Vulnerable
While I agree with everything in your Service Offer - I believe that this is only a small proportion of the service which you should be offering. There needs to be much more focus on risk mitigation in transport infrastructure and communities in general as well as the public buildings and places of work currently being targeted. I appreciate that the expansion of service will come with a cost - it can not be delivered from the current budget and resource levels. The shortfall is multiples of current provision and not just a case of squeezing current teams a little harder.	Expansion required
Targeted & specialist sounds like a reduced service.	Personnel reduction
Clear targeting hut the main target no. 1 should be adequately resourced and responsive. If you move the fire station to one side if Nuneaton large new areas if Nuneaton will be hard to reach given the terrible traffic system. Both areas need their own station as they are both towns.	Fire station locations
This is a direction that WFRS has been undertaking for a number of years and has greatly improved our operational understanding and response to risk. This also assists with our day to day interaction with the communities; being able to inform them of our understandings, response and reassuring them about the issues within their community	Response, local communities
Again, it is a bit muddy. This time it is the use of the key word "integrated" which is also used in your videos and is a jargon word usually accompanied by similar jargon like "joined up"; always used without any context as to what may be integrated or joined up. If the authors' intention is to plead that the plan is joined up, which is how it reads, surely that should be what is expected? The extent of integration of the different strands of development and delivery would be mapped out against the objectives and goals so it can be shown that the whole is achieved by combined effort. If, however, integrated means something to do with organising the council itself, or integrating one council with another, or with a national service, or with private services, that is entirely different and it would be wrong to place that aim within a single delivery plan as necessary integration has to happen somewhere higher, possibly even in central government; which would consign the whole effort to that place in the sky where deceased intentions of the best intentions and aspirations of individuals forever languish even before death.	Rhetoric, question issue, model clarity
This is more like it! Concrete examples of what the policies and priorities actually mean. More of this in other areas please.	Support
I am hoping this is not smokescreen/boiler plate to hide budget cuts/fire station closures	Budget cuts, fire station closures
Just wondering how much your enforcement meadures are effective. Just thinking about how the Grefell- style cladding is still present in so many places around the country when those who should be responsible shirk those responsibilties	Enforcement
Experience of the ambulance service	



Seem good 3 actions you will take, but nothing to measure how effective this will or will not be. How about reponse times and evaluation of outcomes?	Lack of measurement, response times
The one episode when I needed the fire force services was while attempting to help a car accident victim (extraction from overturned car and first aid)to.They were outstanding in such a stressful situation	Support
This is targeted and for those in need??? Everyone is in need. We all pay our tax for this service. Priority is not for certain people. This approach should be every household. They all pay their council tax and other taxes which fund the fire service.	Equal coverage
See response 10 = can you afford it?	Resources
still too vague to be useful	Rhetoric
I know that I can always ask for advice	Support
I have not had to access your services, so feel that I am unable to give an opinion.	
A bit more management speak	Management issue
My worry is how far away your response teams will be from me in Stratford upon Avon.	Fire station location
Particularly supportive of the initiatives outlined in Example 2 above.	Support
Rural areas are not adequately covered	Rural localities
These options make sense	Support
Linking with mental health services	Vulnerable
So what am I to expect when I call 999? Example 1 is noncommittal and sounds like it's more representative of The AA than a first responder	Model clarity
If I have a fire and you respond accordingly and everything goes well, then I can say wholeheartedly that your approach works. Until then, I trust that it will work.	
I cannot think of any other stratagem.	
I shouldn't have to judge your 'service offer' Makes me feel that if I disagree I'll get black marked and you won't attend if I have an emergency!! 😞. Lol! I have paid so much tax and worked hard for so many hours in my Life so far.... I've asked for nothing and hope never to.. But... I should feel safe in the knowledge that if I lift the phone and dial 999 that it should be without thought or issue that the service I require are available and have the resource to do their job properly.... Fire, ambulance, just to start with... all heroes!! Police.. mmm. Not so much! 🙄	Response availability
Maybe it is just a poor example but Specialist should cover a wide variety of risks not just fire. Complex buildings require multi agency approach; security could be an issue both physical and technological.	Personnel training
See above.	
Great to hear you have specialist fire safety inspectors that are able to enforce regulations.	Enforcement
Principles are sound, detail?	Model clarity



Just concerned as what "Balanced" means. If it means that I have to wait for an emergency vehicle to attend from a centralised or large town only then that is not acceptable. If balanced means we still have the vehicles and staff locally then I agree.	Model clarity, response availability
Reducing cover in rural areas means longer for help to arrive in what could be a life threatening situation	Rural localities
If you move one of the two fire engines out of Nuneaton station it puts Nuneaton residents at higher risk	Resources location
I am interested to hear more about how road safety visits will be targeted	Education
Sufficient staffing & provision needs to be available in all areas and areas such as Nuneaton should not have their provision reduced to increase provision in other areas	Personnel levels, resource location
All of the examples will be dependant on having the resources (particularly manpower) to implement them. A prompt response to dialling 999 is imperative if lives are to be saved.	Resources, response availability
As long as you have suitably qualified specialist fire safety inspectors available to visit complex high risk buildings....	Personnel training
targeting is great if you are in the target area, I worry about those who are outside of these areas. They also deserve the best service possible, this is looking like a cost saving exercise like the "Minor injures unit" and the "ambulance station" God help the people in need.	Equal coverage, budget cuts
Overkill - jobs for the boys	Personnel levels
personal evacuation plans need to be implemented ASAP along with not only inspections by fire safety experts but also by someone who understands the complexities of disabilities and can request specific and essential adaptations for disabled people	Vulnerable
Yes again that is your job that is what I pay my council tax for	
I rely on you as the experts	
Not sure what a "safe and well" check is. Maybe it's something to do with bank vaults and disused deep water pits?	
I recently attended a meeting where the local fire service gave a bit of a talk [sorry but to call it a presentation would be inaccurate] about community safety and its role in promoting it. I was unconvinced that the best efforts are being made to engage as widely with the community as would provide most benefit. These 4 representatives were well received by the goodly number of people attending but nobody was really equipped or inclined to challenge. Friendly challenge is to be encouraged particularly for a vital and much respected service such as WFRS.	Education
Care not to overlook areas that may not appear to be 'high risk' and miss new build areas that may not have easy road access. Eg Atherstone yards developments	Planning
On things like fire inspections I still think a few should be lucky dip type checks to then inform where things might be going well or wrong in other buildings / where perceived wisdom on where to check might be gappy	Assessment
Why else are you there.	
Not enough targeted activities in more rural areas	Rural localities
Help first, enforcement as a later step	Enforcement



It is a shame not to be able to offer more opportunities for community/education work. If these only happen in targeted areas, this may mean some communities don't benefit from these activities/your expertise.	Local communities, education
The service should be accessible by all. Need to be mindful that cost cutting is not disguise as integration and targeting language	Equal coverage, budget cuts
The specialist fire safety inspectors are not skilled or trained sufficiently	Personnel training
It's still seems the same as the last CRMP	
Am very local to my fire station . Would feel anxious if I lived in Warwick as traffic is bad.	Fire station location
All fire service personnel are trained to a very high standard and lessons have been learnt after the tragic loss of four firefighters at the incident at Atherstone-on-Stour. Specialist knowledge and training is provided and continual professional development is essential to keep abreast of any changes in the law and/or fire safety regulations.	Personnel training
The population is ageing and Nuneaton is no different. By reducing the availability of a fire crew the priority is not being met in terms of targeted safety checks or high risk buildings. Has bedworth suddenly developed a need for these services over Nuneaton? Please tell me where if they have. I would expect Coventry emergency services to support Bedworth more than Nuneaton being close to one another. It is far easier to get addition assistance to Bedworth in this way than to Nuneaton.	Response availability, resources locations
Having a tiered approach will ensure any risk is met with a appropriate resource.	Levels of support
Fire stations need to be local	Fire station locations
I don't consider myself most vulnerable to risk but the service offer is heavily biased to those who are, what service can I expect?	Equal coverage
HMICFRS suggests that Warwickshire needs improvement in the latest report. Do you disagree? I feel that they are probably in a better position to judge than I am. I understand that the funding has been reduced - I hold government to account for the service not being able to meet my safety needs, not WFRS management. I believe that WFRS are doing the best they can with the limited resources provided.	Budget cuts
Agree but more onus should be put on building control for the enforcement of building safety issues.	Enforcement
because you cannot get a truck to a fire quickly	Response times
I'm pleased that your strategy is risk-orientated, i am delighted not to see a single mention of 'demand' unlike certain Metropolitan FRSSs, who claim to be risk-based.	Support
This sounds like eligibility criteria may be applied to fire safety advice. A family with young children could think they're not able to access this advice	Equal coverage
You want a guarantee that an emergency response vehicle will be available & resources / investment is there.	Response availability
Expert inspection of fire safety in high-risk buildings is something which appears to have been taken from the fire service and should be back with them.	Assessment
You do not have enough resources and this is rationing.	Resources
Really unclear as to what the effects of this are. As a member of the public I want a good response with appropriate cover i.e. enough firefighters to actually	Response availability,



deal with an incident not just a fire engine arriving that is not serviced by enough people that they can't actually do the right thing and have to wait for more to arrive before they can properly deal with the situation. I do not know the exact numbers but I am aware that there is a certain number of trained personnel required on a scene before they can enter a burning building, as just an example. We need to the risk to firefighters themselves to be minimal which means enough of them available.	personnel levels
Our Service Offer We would strongly agree with within the consultation, and utilisation of area risk mapping, which was discussed with your CRMP teams at our recent visit to WFRS HQ, is a great step forward in evidencing resource to risk. It also allows for simultaneous community risk reduction activity in a more efficient and effective way, and we are happy to discuss further our CRMP projects such as Risk Based Crewing, Blended Fleet and Dynamic Mobilising to offer further collaboration.	Efficient, support

To what extent do you agree that our approach will ensure that we are delivering our priorities in the right way? - Please tell us why	Themes
I'm concerned about the energy crisis. Is there any education on what is safe to do to save money on energy. People may be driven to do unsafe things to save costs	Changing circumstances, education
This is just a tick box exercise you are not explaining what you are actually doing just fluff! This is a waste of my time and council tax to 'prove' you have engaged your residents	Rhetoric
There are no short cuts, or corner cutting, when considering the safety of those living in, working in, or passing through the county	Safety
I live in community dwellings and when the fire alarm goes off it is a minimum of 20 minutes before a warden arrives to switch it off	Response times
I see no reference to predictive or pre-emptive risk reduction. The danger of an "Evidence based approach" is that it will only perceive a risk when it has been demonstrated to exist - generally by a failure. There needs to be more effort put in to predicting risk scenarios and mitigating them before they become hard evidence.	Risk is unexpected
You won't be able to meet all your objectives if you only use risk models to decide what you need to do. Fire safety is universally needed.	Equal coverage
Your job is addressing risk and quick response to emergencies. The other 3 targets should be Council and County responsibilities and can be dealt with by planners, H&S and Environmental officers and should be enforced by them.	Not WFRS' job
Access and Vision; should be considered, the public and their representatives should be capable of directly viewing what the service actually provides. There is still a lack of understanding within public perception of the full undertakings that the FS and its partners undertake on behalf of the community.	Communication, lack of measurement
The approach could embed a more community powered approach, recognising that communities know their own priorities. The "People" bullet point could include something about collaboration with communities. At the moment it feels top-down.	Local communities
"evidence and risk based" - you mean "evidence based and risk based"?, If you are talking about the "risk" that forms the object of the plan this is difficult since risk is subjective to some degree you are setting yourself up for failure by	Model clarity, lack of



<p>including that as an argument in delivery in addition to strategy. If you are talking about risks associated with the delivery rather than with the product, I don't think you need to say that; the risks of failed delivery should be part of the delivery strategy. But then the first line doesn't produce anything that you can measure, particularly as it is so totally embracing, "Everything we do". Really? The critical indicators for that will be like the last judgement I fear. The concept probably has merit in that delivery failure could be so catastrophic, like Grenfell (except that this was more because there wasn't a cogent strategy to start with). I think you rename this aim as "Evidenced" rather than "Risk"</p> <p>"Ethical", and "everything we do is ethical". Difficult territory and again you have totality in the word "everything". How on earth are you going to measure that? Who is going to define what "ethical" means? You probably already have tests for policies to check on inclusivity and so on, but you may mean (alternatively or additionally) a reference to personal ethical standards, such as candour, honesty, integrity, all of which can be evidenced by their absence in the current national administration. This needs a lot more thought as it doesn't easily lead to credible indicators.</p> <p>Final two points are quite good although I would have expected the HR element to be a component of the HR policies not the fire risk management strategy. So you are going to "ensure we value our people" as a corporate aim? Difficult. How are you going to measure the assurance? This is normally part of inclusivity risk management in HR. How is this going to feature in the delivery strategy for this single work stream? How are you going to define and measure "value our people" in the context of this work stream? What I think you may be intending here is that the benefits of the contributions made by each participant can be defined, measured, and applauded. Of course that should be part of the plan anyway, otherwise you can't write policies. So why is it separated out as a delivery aim? There is an inherent risk in this element because you are requiring people to work as a team with each member contributing differently, rather than all contributing jointly, and for a service that deals with major risk, having the whole depending on individual members is itself a risk. I think these more altruistic elements are the sort of thing seen frequently in public service industry; they are the jargon which characterises executive papers, and which look good in concept but are very difficult to translate into clear objectives, which is the whole purpose of asking me what I think of it. Anyway, I've told you now what I think, so I'll look to see what comes of it.</p>	<p>measurement, rhetoric</p>
<p>Please define sustainable and ethical.</p>	<p>Model clarity</p>
<p>I am hoping this is not smokescreen/boiler plate to hide budget cuts/fire station closures</p>	<p>Budget cuts, fire station closures</p>
<p>Please do not change your ethics they mean a lot</p>	<p>Support</p>
<p>A good set of principles. How will you measure success. Will you have a board or some advisory body who will ask questions/provide appropriate challenge to how these broad principles are implemented?</p>	<p>Lack of measurement</p>
<p>Hopefully the major variables are factored in while stratifying risks and pilots projects were done with measurable consistent positive outcomes</p>	



this is just rhetoric, nothing to measure what's going right/wrong	Rhetoric, lack of measurement
Would need to know the details to be able to evaluate	Model clarity
A lot of text used to state what you aspire to achieve yet very little on how	Rhetoric
Sustainability is a nonsense if you are preventing a disaster. You might have to knock down building drain water courses in a fire.	The environment
The aims are excellent. I'm not sure the resources match the ambition. I would quite happily pay a little more Council Tax for a better service.	Resources
yes the approach is good - but how is this balanced by budget?	Resources
Prevention always being better than cure but nevertheless when really needed you don't/haven't let us down.	Better than cure
All sounds good	Support
Your priorities do not explain how - you have only stated e.g. for ethics that everything we do is ethical. What does that mean? Is it more ethical to save a vulnerable person than a person who is not considered vulnerable ? What do you mean by being sustainable - not using water resources ? These need much better definition to make sense to residents so that they understand them in clear terms. You are also not measuring what is important. What is measured is what gets done. Response times can increase under your measures here because you are not benchmarking those against e.g. national averages, similar county averages, distance from fire station. As residents we would not know if you are good, bad or indifferent.	Rhetoric, model clarity, lack of measurement
There is nothing to disagree with but this seems just slogans	Rhetoric
You are stating your high level strategy, but the delivery is key. Simply asking do you agree with this strategy, is of little use if you later decide to close down the local fire station to save money.	Model clarity, fire station closures
How are your Risk Assessments going to assess "near misses" or more importantly how are you going to be aware of these?	Learning
Risk assessment should not mean resource reduction in other areas to compensate. Increase resources not move them about.	Equal coverage
Because Nuneaton town has always had two fire engines and countless lives have been saved thanks to the hardworking staff. My best friend and his parents would not be alive without Nuneaton fire service	Support
Delivery is key, but how are you learning and developing for tomorrow?	Learning
I think the general public are not interested in the emergency services making such woolly statements as 'ethical' or being 'sustainable' - what we want is an efficient fire & rescue service with all of its appliances available that will turn up in good time with properly trained and equipped crews - all of the rest is icing on the cake or politically correct soundbites the public is not really interested in i'm afraid.	Rhetoric, response times
I hoped you would be doing this already	
pleased you take such an ethical and sustainable approach	Ethical
This is agqain all about jobs for the boys - the survey is ridiculously long and wordy. How much did it cost????	Personnel levels
Well done	
Will you be looking at moving from your Diesel powered vehicles and pumps?	The environment



These can be see as basic rules of life rather than anything specific to Fire & Rescue. Remember, being "strategic" does not mean vague.	Rhetoric
First mention of 'ethical'. It would be interesting to see the service's definition of what doing everything in an ethical way actually means.	Ethical, model clarity
I'm a bit on the fence because I don't immediately see a value for money or affordability dimension which I suggest is worth thinking about. Better to be transparent with the public on any difficult calls influenced by affordability.	Resources
We are doing the best we can with the resources available to us.	Resources
So many words. Your people should have a simple message they understand and can repeat. This survey suggests a management consultant producing words for the sake of it.	Rhetoric
The four priorities are good as long as they are lived and breathed throughout the service	Support
It appears, again, that the risk has been incorrectly assessed given the large and very rapid increase in population particularly as a percentage of the additional housing is overspill which could not be incorporated in Coventry. It appears that this area will suffer because Coventry could not fulfil it's commitments?	External factors
Whilst WF&RS are a trusted brand in the community building trust & confidence from being visible across our communities should be paramount within the strategy. Fire trucks without question have instant recognition however the WHOLE prevention fleet (inclusive of Hospital to Home vehicles) have poor graphics with other emergency services not even knowing who staff are when they are given a friendly hand wave! Members of the public have mistaken the fleet for meter reading companies and gas utility providers. Frankly the graphics on the prevention fleet is poor and hardly putting us at the heart of our communities if we can't even be recognised for who we are. Within the Prevention team itself representations continue to be made to have a review of the graphics package on the fleet with West Yorkshire one such such brigade where there's no mistaking what the organisation is, frankly our communities deserve better in this respect!	Communication issues, local communities
I'm not sure I care how you do it as long as it is legal and doesn't cost me a fortune in council tax.	Resources
Like to see a reference to effective and modern management processes, to drive us to deliver support to services effectively and efficiently.	Management issue
Your approach will not "ENSURE" your priorities are delivered in the right way. It may provide you with a reasonable framework within which to work however.	Rhetoric
Your a professional service that operates within the confines of a modern society, I am overall grateful for the srevice you provide your community's	Support
You look like you have thought of everything	Support
It looks very considerate	Support
Risk, risk, risk, Nothing else matters. A truck has to attend and quickly, no matter how proactive you are you cannot legislate for all accidents, fires, emotions, weather etc etc. Perhaps you should look at merging with NHants or Leicestershire as you may have too many bosses and not enough firefighters to undertake the primary objective, save lives.	Risk is unexpected, management issue, personnel levels
capacity is always an issue	Resources
The vision is a strong clear one that public safety is at the heart of everything you do as a service. It is also clear that internal culture is important and the ethics of the organisation important .	Support



Trust of the public is key and the approach makes that clear that the public's safety drives all aspects.	
Lazy employees	Personnel
Behaviours dictate how services are delivered and i am delighted that ethics and values is placed as high as they are. This is testament to CFO Brook's modus operandi and I wish him and his service the very best as they reform the sector from Warwickshire. My only ask is that you give response the prioritisation it needs in your sequencing - it should be placed before response and protection for reasons stated in earlier comments.	Ethics, response
Agree with most, but disagree with the constant reference to risk assessment	
I have already benefited from the installation of smoke alarms by WFRS	Support
The implementation of strategy should be more than people driven	Suggestion
sounds great but you do not have funding to do this all. Need to demand more funding	Resources
Probably Ok but really not clear. All the statements are sensible but nowhere in this consultation does it say what you are proposing e.g. transferring appliances between stations? We need to know how many appliances and staff are going to be at each fire station before we can properly comment. I would expect a town the size of Nuneaton (and growing) to have at least 2 engines permanently stationed there. No way of knowing if this is going to be the case or the arguments for or against. Is Bedworth going to have to serve Nuneaton and the M6 corridor?	Rhetoric, model clarity
Our Approach	Support
We would agree within the consultation, and offer four similar key areas on how we will deliver our priorities, however we highlight Value within our approach.	

Overall how satisfied are you that our strategy will make Warwickshire the best that it can be both now and in the future? - Comments box	Theme
Would like to see more recognition of cover available to remoter rural communities	Rural localities
I live in Studley. We lost our first station. It is only a matter of time before something major happens here	Fire station closures
You have explained nothing here other than tell us you are going to try and do your job!	Rhetoric
It is a comprehensive plan which, being adhered to in a positive approach, can only be beneficial to a positive future	Support
The fire service in general reacts immediately to a potential disaster as it always has. All the surveys, all the opinions will not stop humans reacting to a disaster without necessarily following a strategy.	Response times
You all do a fantastic job - long may it continue!	Support
I am not seeing sufficient evidence in the espoused strategy to indicate that risks will be mitigated prior to maturity or that there will be significant learning drawn from event investigations and near-miss incidents. These may be "Business as usual" actions - but they need to be stated. They are very important sources of learning.	Rhetoric, learning
Very worried it will be used to justify reducing the number of fire stations & staff which will put people's lives at risk.	Fire station closures,



	personnel reduction
Words and documents are fine, but success is measured by actions. The problem with such documents is with their implementation and whether there is true capacity to deliver on their action points. Most such documents are produced because someone says we need to have them and then they gather dust while people get on with their jobs. Such documents are therefore often unrealistic by setting too many goals, just so that the document sounds good! The real problem is more likely to be lack of funding and resources!	Rhetoric, resources
I thinkbtgis is a cost cutting exercise which will pass more paperwork etc onto firefighters who should be preparing, Practising and responding properly equipped to emergencies.	Budget cuts
It could be better but it at least acknowledges the things that should be important.	
The strategy should help reduce the risks to the community by placing resources in the right places. Prevention will teach people how to be safer which in turn will reduce the incidents that occur.	Resources, education
The strategy appears generic and I can't see how this is specific to Warwickshire. Perhaps all Fire and Rescue Services should use the same strategy and only highlight variations, saving time and money?	Rhetoric
I am hoping this is not smokescreen/boiler plate to hide budget cuts/fire station closures.	Budget cuts, fire station closures
It's driven by budgets - do what is right to keep us all safe	Resources
Its not a strategy. Its not a plan that can be measured	Lack of measurement
I'll be very satisfied when I see it work	
Continuous planning and risk assessment can result in a better service for everyone	Reflection
Probably will work but I don't think the information given is sufficient to give a conclusive opinion	Model clarity
Sounds good but is very expensive. Central government won't help so we the people need to put our money where our mouths are if we want the best.	Resources
This is all just pie in the sky. Nothing that can be measured, no way of telling if it's going right. No targets. Useless.	Lack of measurement
Where I respond with satisfied or agree rather than the strongest response us my lack of knowledge in this field as opposed to being unsupportive.	Question issue
Just concerned about ability to attract retained fire fighters and their availability.	Personnel levels
Ensure you fight for every penny you can get to ensure always more than adequate resources of manpower an equipment.	Resources, personnel levels
The service is focussed with this strategy. Delivering the service always depends on the calibre of staff	Personnel
I'm not qualified or sufficiently informed to make a realistic assessment if the steps outlined will lead to the "best" outcomes. I feel very sad to fill in such questionnaires, as most people cannot make realistic assessments, and yet we are made to feel empowered when we don't know enough. More popularism, perhaps you have to play the game and get high scores to ensure funding streams continue.	Question issue



must make sure the working group has a good mix of people from all backgrounds and that voices are heard. Many of the questions asked are very leading questions within this survey.	Personnel, question issue
You could provide details of how all these aspirations are measured and the reported outcomes.	Lack of measurement
A facade of looking good with all the right buzz words and back slapping from committees but past experience of producing reports and sitting on committees informs my view that the real answer to serving the community is employing the right people in the right quantity to do the work	Rhetoric
P	
This survey doesn't explain how the fire service is undertaking any of these processes.	Rhetoric
In my 30 years I have fortunately had no requirement to use the Fire and Rescue Services who in my view do a good job.	Support
The community will make Warwickshire the best it can be, whereas I'd be happy for you to concentrate on making it safer and maintaining a quality, professional response when needed the most	Response
While focussing response resources on areas of higher risk will undoubtedly reduce fire fatalities, there is a risk that it brings with it the 'post code lottery' that appears to exist in the West Midlands Ambulance Service. Affluent people in rural, low risk areas still have occasional need for emergency response. It is unethical to delay any form of emergency response purely because someone lives in a nice area.	Equal coverage, rural localities
The policies outlined are ambitious but depend upon high morale and support from all directly involved in their implementation.	Personnel welfare
You should pay more to retained firefighters	Personnel welfare
I think the strategy sounds very good however measuring success is also important and it would be good to understand the KPIs associated with each measure, how you will measure against them and what success in meeting each part of your strategy will look like.	Lack of measurement
But only IF all strategies do not lead to any further reductions in either station provision, front line appliance provision or emergency response staff numbers.	Fire station closures, personnel levels
Doesn't look at the full picture.	Disapproval
I agree with it all but it's quite vague high level statements so no detail to influence.	Rhetoric
The approach is fine, but i have no confidence, nor is it explained in your risk management plan, the impact of budgetary control.	Resources
See above. With fewer fires to 'fight' (guess because the messages you send do have an effect) - you will nevertheless remain a vital service protecting us where and in, what potentially could be dangerous situations. You do a great job. Just keep going.	Support
I think the strategy is right. The only other thing would be assessing the future impacts of climate change and fluctuating weather patterns leading to very hot dry weather (creating conditions more liable to allowing fire to spread) for a period of time and also very wet windy weather (creating conditions more likely for flooding/ car accidents).	The environment, changing circumstances



I am not convinced that this strategy will deliver for all residents of Warwickshire, in particular those who are located in the outlying areas.	Equal coverage
says nothing about firefighter numbers, or numbers of stations and engines why not. also need info on attendance times. What about recruitment and decent pay?	Personnel numbers, fire stations, response times, personnel welfare
principles are nicely worded but what does it actually look like on the ground	Rhetoric
It is crucial the fire station remains in a central location in Nuneaton.	Fire station location
Satisfied with your intent, but delivery is key.	Support
As a horse owner I highly value the service provided to rural communities in Warwickshire by the Large Animal Rescue Unit based at Rugby Fire Station. I hope very much that it's work will continue to be funded under the new strategy.	Rural localities
Depends on the impact and the confidence of affected citizens	
Being in the south of the county means that the majority of resources are aimed more to the north. And we can't rely on cross county cover when their own resources are also being thinned	Equal coverage, resources
WFRS should be structured that it can deploy quickly anywhere in the county to an emergency whether it be a fire or RTC. Services and responses should be available in the North of the county equal to those in Warwick/Leamington, Stratford-upon-Avon and Shipston.	Response availability, equal coverage
I think it is terrible to even consider making the proposed change. Just get another fire engine and use the taxpayers money to fund it that's what we pay our taxes for	Resources
I respect all of your employees and have visited Coleshill Fire Station prevcovoid when they held 'an open day'.	Support
Delivering the strategy will depend on having the resources to do so.	Resources
You can only make the best of the resources available - budget. Unless you can alter the shape and structure of the service (merger?) There is limited opportunity to make further improvements.	Resources
Sadly I think the service will just go down the politically correct route and concentrate on everything the public isn't interested in. This will be at the expense of ensuring that adequate appliances are available, fully crewed and equipped to respond to emergencies. Knowing that you have a strategy of sustainability really doesn't help a person trapped in a fire or a vehicle.	Rhetoric, personnel levels, resources
It is the same as it always is and always will be, what you require are the right resources when emergencies arise.	Resources
It is important that the organisation lives by the standards set in this document. Consistent application of this approach is critical to achieving the strategic priorities	Reflection
All you are doing is providing work for beancounters who do not provide anything for residents	Management issue
Your resource location strategy should include the retention of Kenilworth Fire Station, because there is an increasing RISK that Kenilworth will be occasionally cut off from Leamington by flooding at Chesford Bridge.	Fire station location



i can only say i would be satisfied when i know disabled people have what i see as essential services such as the personal evacuation plans and adaptations which will ensure everyone knows if there is a fire alarm ringing for example lights in the home flash or something like that for the hearing impaired.	Vulnerable
The information provided in this questionnaire is insufficient to clearly know how to answer as the definition of acceptable risk is not provided.	Model clarity
People before property.	Suggestion
I feel the fire service is underestimated - I trust you with my life ! With love and respect xx	Support
I need to see more information on your deliverables v targets to be able to comment further.	Lack of measurement, model clarity
I'm not saying that I am dissatisfied with the service but that these statements are not going to contribute much to improving it. For example, using an evidence based approach will fix what probl? Is everything today done based on hunches and gut fee?	Rhetoric
Keep up the good work	Support
Every step makes sense, using a finite resource for more prevention but more specialist capability in response ie. electric car fires	Resources, personnel training
I do think Warwickshire is quite small and so should look into sharing more services with other areas if that's a good idea. Also need to establish more sharing of emergency resources in a crisis as we surely need to get help from other services in a big incident?	Resources
But Hope this isn't a measured way of putting communities at risk to save money.	Budget cuts
However the closure of local stations is not a good idea. I know Warwick has lost its station many years ago but surely the response times to incidents has increased. Overall the fire service do an incredible job	Fire station closures
The areas covered by a wholetime response will work well but more rural areas less so.	Rural localities
Concentrate on helping people not all these words and bureaucracy	Rhetoric
Depends on future funding. Pressure to make 'efficiency' savings will compromise your strategy.	Resources, budget cuts
Warwickshire has been through a massive increase in population, buildings including homes, offices and warehouses. You are operating out of old Stations that are impacted by location and traffic impacting your ability to respond. You need to review and make decisions on building new Stations that will be able to react across the county and can be more sustainable in new building technology i.e solar, heat source, water collector etc.	Fire stations
I think you have a good strategy for current circumstances. Do you have any plans to be flexible and dynamic if the current climate conditions continue to worsen and to increase the likelihood of fire?	Changing circumstances, the environment
There is a lot of corporate language here. A survey is not real coproduction with the local community	Rhetoric
For Warwick, WFRS Cannot be the best that it can be with sub optimal cover from the central Leamington station.	Response availability
I was very proud to work for Warwickshire Fire and Rescue Service and I also married an operational firefighter. My colleagues were always professional and hard working and I learnt so much interviewing firefighters and paying them.	Support



<p>Invigilating examinations for potential promotions and learning about fire safety and maintaining fire hydrants. Knowing the difference between a Whoetime firefighter, a day crewed firefighter and an On Call firefighter (Retained Duty System in my time with the brigade). Great place to work and an amazing doctor and nurse too. I remember so much from my role in Personnel and Human Resources and sadly my husband passed away six years ago whilst still in service from cancer and heart failure. He was only 51 but we gave him a full fire service funeral. I feel safe knowing I am being protected by professional members of the emergency services. My brother in law is also a firefighter and will retire next January after 46 years in service. Keep up the great work you all do. Thank you for your service.</p>	
<p>Little thought has been given to the increase in population in the area which will see a reduction in service which is paid for, in part, by the residents of the area. It is highly unlikely that the cost will reduce in line with the loss in service. This proposal is further proof that insufficient consideration is given to the needs of the immediate area. It was understood that Nuneaton had one of the busiest fire stations in the country - was that ever true and has it suddenly changed?</p>	<p>Planning, resources</p>
<p>I'm satisfied the strategy provides a risk based approach to managing resources for the benefit of Warwickshire residents although this needs to be kept under constant review as population sizes flex across the county. That said having a strong visible presence across our communities is paramount in order to build trust and confidence with my comments around the visibility of Prevention fleet vehicles a means if done right of supporting that goal!</p>	<p>Planning, local communities</p>
<p>There is a danger that over-emphasis on risk management and strategy development lead to overpaid personnel to run it at the expense of the number of actual trained staff.</p>	<p>Management issue</p>
<p>I feel that the survey is difficult to understand for some members of the community, I also feel, that in some areas it is generalised.</p>	<p>Question issue</p>
<p>Good platform for future development of what is a new approach.</p>	<p>Support</p>
<p>I would be willing to pay more tax if it would be used to fund Warwickshire Fire and Rescue Service operations. It is not reasonable to expect the same level of service whilst cutting the budget of an organization - over 40% since 2015.</p>	<p>Resources</p>
<p>As always, fantastic people helping their communities</p>	<p>Support</p>
<p>I'm concerned that cuts are part of this realignment. I'm concerned rugby will lose its fire station and see wait times increase; an example of this is 'ambulance' wait times which while a problem within the NHS itself, also see ambulatory vehicles travelling much further to local rugby patients. We need to retain local community linked fire services</p>	<p>Budget cuts, fires station closures</p>
<p>I have noticed a large amount of publicity recently in relation to members of the public illegally accessing open bodies of water within the Nuneaton and Bedworth area. The local council recently announced they are working in partnership with representatives from "Blue light" organisations to prevent people from accessing the water. I strongly feel that consideration ought to be sort from qualified members of local youth organisations, such as Sea Cadets, who continue to promote water safety and who teach young people how to access the water safely. I feel young people, particularly those not educated in water safety, will continue to access the water illegally and continue with anti social behaviour regardless due to not having access to meaningful activities that capture their natural curiosity for adventure. The amount of work that Sea Cadets do for young people, in terms of keeping young people active, supporting mental health and emotional wellbeing, whilst also providing a vast</p>	<p>ASB, education, other agencies</p>



array of opportunity and Nationally Recognised Qualifications, is unprecedented. It would be good if the "Blue Light" organisations and the Local Borough Council could hone in on these skills and knowledge to help young people even further. Local access to the water for this organisation is crucial to enable this to continue. Nuneaton and Bedworth Sea Cadets is based at the Rear of the Jubilee Sports Centre, Greenmoor Road, Nuneaton, Warwickshire, CV10 7EZ. Let's help support this organisation so that the young people are given access to what they need in order to thrive and improve life chances and opportunity for the young people within the Borough. They are our future!	
It's good to see a plan for future activities and areas that will be targeted and how that might be delivered in the future	Support
Without sufficient funding a strategy becomes a useless piece of paper.	Resources
Well structured strategy that very much concentrates and focusses on the safety of Warwickshire residents.	Support
As ever the real test will be the extent to which the strategy is actually implemented.	
It is quite broad and looks positive	Support
You've lost sight of core objectives	Not WFRS' job
Don't be a taxi service for old people	
Assumes appropriate funding is available.	Resources
It is a very comprehensive strategy that addresses risk and looks to work collaboratively with partners, an experience I have always found to be a positive, with good working relationships with policing. It is clear where the focus lies and prevention, protection and response is a clear vision and easy to understand from the public's perspective. The keeping people safe mission is a strong believable one that the public can trust WFRS to protect them	Support
Just make the lazy fire service employees work for their living	Disapproval
Behaviours dictate how services are delivered and i am delighted that ethics and values is placed as high as they are. This is testament to CFO Brook's modus operandi and I wish him and his service the very best as they reform the sector from Warwickshire. My only ask is that you give response the prioritisation it needs in your sequencing - it should be placed before response and protection for reasons stated in earlier comments.	Ethics
I know the FS will do all it can to protect lives. It in its DNA. Make sure it's not solely run by academic use of spreadsheets and budgets.	Support
The proof of the pudding..... It will take time to see if it's working well	
Poor management from the top, leads to poor staff all the way through the Service.	Management issue
As a business owner we have had to use the fire service several times over the last 15 years two fires were arson and you provided more than ten units to both fires. Going foreword I would like to think that this capability will still be there in the future, not that I want to use it. Rugby is growing massively in size and climate change is giving more issues for the future in respect of flood and fire. I hope we end up with WFRS that can cope into the future.	Support, changing circumstances
Much of this strategy is vague with generalised statements. In theory much of it sounds are ok. But it does not cover response times / numbers of emergency vehicles available/ whether our local fire station will remain open. How does the risk assessment view the fire station in Stratford? Surely without it risk to Stratford residents goes up ?	Rhetoric, response times, fire station closures



There will always be the possibility of improvements so I cannot score higher!	
Strongly against service being proposed for Nuneaton and Bedworth, Need to increase resources rather than rob Nuneaton to cover Bedworth & M6	Resources locations
See previous comments. Not enough information to make informed comments. All very vague and full of management speak.	Model clarity, rhetoric

Do you have any other comments you would like to make about Warwickshire Fire and Rescue Service? - Please add your comments here	Theme
You guys do a fantastic job	Support
My hope is that this strategy is developed to its full potential, and is subjected to regular review	Support, reflection
As previously commented the fire procedure in the complex I live in is never implemented due to false alarms that take 20 minutes minimum for a warden to attend therefore everyone ignores the fire alarm assuming it is a false alarm	Vulnerable
One point about this survey: why is the response order of Q9 the opposite way round to all the others? I very nearly entered "Strongly Disagree" rather than "Strongly Agree" and only spotted it at the last moment.	Question issue
Please do not fund the prevention strategies by reducing the Fire stations or front line Fire Fighters	Fire station closures, personnel reductions
Thank you for rescuing me from an RTA in Stratford where I was air ambulated to Birmingham with a bad concussion back in 2014 :)	Support
Thank you for keeping me safe. We have accidental fire alarms here quite often and service personnel are always considerate, regardless of circumstances.	Support
I see no reference in the strategy to the service level which the community can expect from the service. Glossy management strategies have their place and important for providing direction to the service. The end user in the community needs to know how long he / she is going to have to wait before a Service provider attends an incident. There is nothing I have read in completing this survey that indicates the level service that I as an end-user can expect.	Levels of service, management issue, response times
Young Firefighters was amazing. It taught so much to so many youngsters across the community: respect, teamwork; following instructions; new skills; responsibility; professionalism. Please start up these groups again. It would help spread knowledge about fire safety & reducing fire risks across the community.	Support, education, local communities
Totally undervalued until you need them and they are not there, haven't the staff or modern equipment to deal with a serious emergency. I don't need an accountant or paper pushing jobsworth to save me but a fully trained, brave, calm and equipped firefighter!!	Support, resources, personnel levels
WFRS provide an outstanding service within the communities that we serve. We aim to respond and assist our communities as and when required; however we should not lose sight of the need for constant investment and training in our personnel. Currently, in an effort to meet driven targeting, local based training has taken a sideways step. In the long term this can only be detrimental to the service we provide for our communities.	Support, resources, personnel training
Thanks for the opportunity to comment. You do a great job.	Support
High quality service and merits higher profile	Support
They are doing a difficult job in challenging circumstances.	Support



Love the new tagline on the sides of the engines, about discrimination. Just be sure to constantly review your approach in that area too!	Support, reflection
We used to have a Young Fire fighters Club in Wellesbourne which local children really enjoyed. Could schemes like this be revived as it gets the local community involved and teaches children about fire safety and teamwork.	Education, local communities
Keep up the good work	Support
I can only comment on Henley in Arden service and over the last 13 years of living here I can honestly say that anytime I wanted any advice or help Henley Firefighters (especially the station commander Kate?) they have given 1st class support and service. We feel safe knowing that we are lucky to have such a great team keeping us safe. Thank you!!!	Support
Thank you for a great service - fight budget cuts	Support, budget cuts
You provide an excellent service. I wish your budget was higher to enable you to do more	Support, resources
I know nothing about the WFARS and this survey didnt really leave me any better informed.	Disapproval
Those statements at the very beginning. Make them a wider social media ad campaign. Get people thinking even if they can't be bothered to plough way thru this survey. Who knew only 30% call outs were for fires. That's got to be good for the fire prevention msg is getting thru but could mean fire stations closing and that is never popular.	Communication
Appreciate the service you provide	Support
Overall a stellar group of people when it comes to their job so far in my experience	Support
Make your strategy for everyone. Your strategy will miss out people. Your strategy is NOT for everyone. You select those most in need. The people you ignore will die in a fire related accident.	Equal coverage
The best fire service in our county	Support
I just hope those dealing with returning people home from hospital are properly trained in dealing with this, ensure there are no unsafe discharges.	Personnel training
What about pay increase - in line with inflation?	Personnel welfare
This is all just pie in the sky. Nothing that can be measured, no way of telling if it's going right. No targets. Useless. What a waste of time.	Lack of measurement
Do a fantastic job despite being overstretched.	Support
Keep doing the brilliant job you are doing. Thank you	Support
Always reassured that assistance is there when needed.	Support
We know they are always there to help if we desperately needed help.	Support
Ensure a culture of continuous improvement is installed and maintained.	Reflection
CPR Training for the public is hard to find, could the Fire Service provide this . It would help save life in both fire and emergency situations. We both would be willing to pay for this.	Education
I think that you are a very efficient service.	Support
Hopefully it's a service I, or most people, will never need, so it's largely invisible. Many of the issues I have given an answer to are in the middle because of this, and getting my head around REPS etc is not something that can be done without thought.	Question issue
Hope you get the support you need in future !	Support



Coleshill fire station should be fully manned 24 hours of the day. Not have firefighters being on call at night. This ultimately lengthens arrival at incident. Night incidents are already likely to be reported later y than a daytime incident	Response availability
Only to say that I appreciate and value (as well as admire) all that they do and stand for.	Support
I am part of an OAP Association and we have requested a visit to one of our meetings in August to prepare for the winter checks	Vulnerable
Great respect for the retained firefighters	Support
Since I joined in 1978 there has been savings year on year calling them improvements.Nothing could be further from the truth	Budget cuts
Linking with NHS Long Term Plan, Halsharing best practices I.E hoarding pilots, other Counties.	Other agencies
You are always there for us your comunity .what more can we ask Thank you	Support
Warwickshire FRS has always served its community in a way it can be proud of. Long may this continue. Don't lose sight of what your community expects from you. Diversification is a great strategy for certain businesses but you do have a sort of monopoly in the public protection arena. WCC provide many community services, carried out by professionals who are paid far less than firefighters, please ensure that when we need our fire service, they are the best trained, most able and best provisioned crew they can be	Personnel training, personnel levels, resources
In the past I have been dealt with quickly when needed your services and your staff and friendly.	Support
Thankyou for your service	Support
be best efficient - sharing resouces / skills with othe emergency services/ authorities	Resources
Poor management	Management issue
Really appreciate their commitment, and the difficult situations they have to deal with. Well done all of you 🍌🍌🍌	Support
I have benefited personally from the WFRS and am very supportive of the services it provides.	Support
Lacks ambition. All bluster without substance. Buzz word bingo document that's weighted to an agreement without any detail. Pointless but usual for WFRS.	Rhetoric, model clarity
I think that Stratford upon Avon should have both fire and ambulance stations as it is a large town and rapidly growing larger.	Fire station location
Pay more to retained firefighters	Personnel welfare
Do you have a form to fill out re vulnerable/at risk clients eg a person bedbound upstairs.	Vulnerable
Thanks for all you do.	Support
You do a fantastic job.	Support
Keep up the great work!! Not all heroes wear capes!! 👍	Support
Continue to do a great job!	Support
We are so lucky to have such dedicated fire fighters to protect the community. The funding needs to be available for them to do their jobs efficiently with the best equipment and facilities. The safety of people cannot have a price put on it.	Support, resources
Improved use of the WFRS website and twitter account following the lead of other services eg Cornwall, London, North Yorks, etc with regular updates on incidents attended, which at least demonstrate to the general public the extent and range of service delivery that WFRS delivers.	Communicatio n



Doing a great job in spite of a poor strategy.	Support, disapproval
Keep doing what you're doing!	Support
I have wondered for a few years now if Warwickshire is too "small a County to maintain an independent Brigade, (the same agument can be made about policing) In the absence of the planned regionalisation, there is adiscussion to be had about North Wawickshire, and the Leamington - Warwick - Kenilworth area being incorporated into West Midlands F&R, Rugby etc into Northhants, and the rest of the County into Oxfordshire and/or Hereford & Worcs. Continuation of an independent service would be great, but are the financial resources sufficient to support it at the level required?	External factors, resources
I also wondered about future risks of electric and alternative fuel cars and also driverless cars could be something to think about.	Suggestion
says nothing about firefighter numbers, or numbers of stations and engines why not? also need info on attendance times. What about recruitment and decent pay?	Personnel levels, fire stations, personnel welfare
needs to stay as part of WCC -	External factors
I think they need to take more time on people when going through the application process to join WFRS. Previous mental health should not be a problem and a full thorough conversation should be undertaken.	Personnel levels
Losing an appliance from Nuneaton will be a big mistake. The ever growing population is becoming more diverse and expanding every month. The demographic of Nuneaton is covering a much larger area than ever before and cannot be managed safely with 1 appliance. Crewing is already stripped to the absolute minimum and to loose an appliance would be a wrong decision for this expanding town.	Resource locations, resource reduction
There needs to be a non emergency number to call the fire and rescue service just like 101 for the police. For instance trapped wildlife is not necessarily an blue light emergency but one feels it is wrong to dial 999 to ask if any assistance is available. Also to ask about fire prevention or general enquires relating to the services that you offer.	Suggestion
Fantastic emergency service just a shame that u can't just focus on prevention etc with fires, my aunt needed a ambulance not onw free for about 10 hours came after 6 and that was a 999 call thankfully yourselves were free to go totry and help her as it turned out she had br9ken her thigh bone just above her knee and is in plaster from her groin to her toes, we as a family can't thank u enough for what u did for her, u will always have my vote and any fundraising u do I try and get there thank you once again from the bottom of my heart xxxxxxxxx	Support
I think they do an amazing job in very difficult circumstances. All of this survey is very wordy and unclear.	Support, question issue
Just a massive thank you for all you do	Support



None other than the note about direct contact with the public and those people and places identified as most vulnerable	Local communities, vulnerable
No station closures or reduction of services in the North of the county.	Fire station closures
They are incredible brace people who deserve recognition for their hard work and bravery to keep us all safe and help us if we are in danger	Support
Reimagine the service; what are your expectations on the health agenda? How can services be charged for to generate income?	Vulnerable
Would it be possible to look at cross-boundary issues and communication for areas which are on administrative boundaries, such as Longford (Coventry City Council), Exhall and Poplar wards (Warwickshire County Council and Nuneaton and Bedworth Borough Council)?	Communication
Concentrate on what a Fire & Rescue Service is primarily there for - the clue is in the title. Yes to fire prevention, yes to educating/identifying the vulnerable - but ensure you don't lose sight of the need to prioritise availability of crews and appliances above all else - the availability of some RDS units is a disgrace and work needs to be done to improve that as a priority.	Not WFRS' job, response availability
Warwickshire Fire & Rescue Service has the potential to take the lead in many areas and from a performance perspective has a lot it should be proud of. Not withstanding the challenges the public sector faces it should always aspire to lead the sector whenever it can.	Support
We as an organisation have always found the service very helpful and accommodating particularly when dealing with issues around Fire Risk Assessments, Inspections/visits etc. We believe it is a very professional run organisation which serves the community very well.	Support
Thank you for the great work you do to protect us in our communities.	Support
You do a good job now, lets hope you don't upset the apple cart with any changes and things are made better.. Good Luck.	Support
To check that the elderly/infirm and challenged people have access to smoke & carbon monoxide detectors in their place of residence	Vulnerable
thanks for all your hard work	Support
WFRS needs adequate resourcing. Funding for some activities, eg support for elderly should be funded from Social services Budgets	Resources, not WFRS' job
They do a great job, let them get on with it without being held back by public sector parasites	Support, management issues
i have no issues with anything the fire service provides, the essential issues need to be sorted by the council with some assistance for you guys however thats for the council to deal with. you guys are awesome thank you	Support, management issues
Be transparent about what you consider acceptable risk. Provide a personalised statement or SLA to each community or better still as a statement on my council tax bill about what SLA I can expect at my address.	Model clarity
promote the junior fire service , have seen this at Studley and Bidford , seemed a great idea	Education, communication
The WFRS rightly so enjoys huge public respect. As an emergency service that is there 24/7 the general public are reassured by your presence.	Support
Why are WFRS doing the work of the Social Services ? For example the hospital to home service which seems to be a free taxi service would your employees	Not WFRS' job



involved in this be better employed on Fire Fighting or similar similar duties, again I comment this is not how I expect my taxes to be spent	
You are wonderful people xx	Support
As we rely on greener power what will us be using instead of water to fight fires and will it be as effective?	The environment
You are doing a great job in educating workplaces, schools, hospitals about fire prevention and safety! Thank you.	Support, education
Would like to see a full time crew based in Shipston. It has increased in size and with more traffic could slow any response to a fire. Also could Stratford district council be called upon to police parking in residential areas we live in a narrow road where people park all over you can barely get a car though let alone an engine or ambulance which must endanger a lot of people. Maybe a leaflet to show how bad parking at junctions or on the pavement is not only inconsiderate but illegal.	Resource location, education
Forgive me, I am newly living in Warwickshire and my longstanding experience is of Cambridgeshire FRS. I purposely didn't read your latest HMIFRS assessment until I had completed the survey but the questions that I have about the service are shown through the Inspector's report to be justified. I have restricted my comments to what I see as obvious omissions. If this is an example of what happens when the PCC is responsible for the fire service, it more than justifies Cambridgeshire's fight against any such takeover. I want to thank your officers and staff for their hard work to keep the community safe and wish you all every success in achieving the improvement that the Inspector points to in all areas. I will certainly look at what opportunities are available for members of the general public to contribute to helping you.	Support, external factors
home safety checks and fitting smoke alarms is an excellent service	Vulnerable
The people do a great job and take great risks for people they don't know so I'd like to say thanks	Support
Thank goodness you are still here.	Support
Coleshill Fire Service were passing when my husband collapsed in the road and their prompt response not only probably saved his life but reassured me of their care and efficiency.	Support
I have recently been in touch because I am very concerned about the general purpose block's of Flat's that the Council have. The Fire Risk Assessments that have been done came up with over 900 problems and these should be addressed by the Council ASAP.	Assessment
Thankyou for everything you do above and beyond your role, please stay safe all	Support
They do an excellent job in keeping everyone safe and the work they did during the pandemic was outstanding.	Support
We provide an excellent service to the people of Warwickshire with the resources we have. It is a County Council problem where to best use our resources for the whole community not just Fire & Rescue, but with further investment we can go to the next level. The County Council must challenge the Government to provide more finances.	Support, not WFRS' job, resources
We recently had a fire caused by a clothes dryer fault and the crew were excellent and helpful. The only problem was that because they had to travel from Leamington Spa it took a long time for them to arrive. This was not their fault since WCC had seen it wise to close all the roads through Warwick to our area and the engine was forced to use long diversions. Luckily I had already extinguished the fire before they arrived. However they did warn me of the dangers of this action.	Support



Thank you for all you do to keep us safe.	Support
I manage a nursing care home and strongly feel supported by the Warwickshire team. I can contact if I have any issues and value their service.	Support
The strategy and plans are fine I await the implementation on the ground.	
Be mindful of the significant number of new dwellings in our area and resource accordingly	Planning
Brave and always willing to put their lives at risk to save others. It is now up to the senior leadership team to make the right decisions to provide the correct environment and facilities that will support the fire fighters and the community.	Support, resources
I stand in awe of the people staffing our fire services, the conditions they work under and the risks (all be it assessed) that their work entails - they are all heros!	Support
The service in Warwick is lacking and residents are at risk ar the promised sevice following the closure of Warwick old station was closed was not delivered on.	Fire station closure, disapproval
Nice pic of a token electric car to portray an ECO image. Would like to see an electric car scheme for staff and charging points at work	Suggestion
People who are differently abled needs to be considered How would you cope with a guide dog user who was in distress	Vulnerable
They are the best part of Warwickshire County Council as they save life's everyday. Amazing people and very professional.	Support
Whilst the Service has a good direction, I believe that this needs additional funding to staff and support this.	Resources
WFRS reduced the numbers of crews when a new chief fire officer was appointed a number of years ago and we are now expected to accept a further reduction in emergency services? There has been little publicity around the reasons for the change in strategy - is Bedworth suddenly at greater risk? If so where has that risk come from and why has it taken over a year since the strategy was first proposed before the public were given a chance to respond? It must be borne in mind that we are paying for this service and do not deserve a reduction in service because it suits someone's budget!	Personnel levels, resources reduction, resource location
Just how amazing you all are and really appreciate everything you all do to keep everybody safe. Thankyou so much!	Support
Fire service needs stations in each large town, not in a hub	Fire station locations
Thanks for all that you guys do! You're ace!	Support
Awesome job by the Firefighters!	Support
Thank you for what you do	Support
Very happy to have you thank you	Support
Fire services for Rugby need to ensure they can meet the chaging requirements as Rugby town grows.	Changing circumstances
I have noticed a large amount of publicity recently in relation to members of the public illegally accessing open bodies of water within the Nuneaton and Bedworth area. The local council recently announced they are working in partnership with representatives from "Blue light" organisations to prevent people from accessing the water. I strongly feel that consideration ought to be sort from qualified members of local youth organisations, such as Sea Cadets, who continue to promote water safety and who teach young people how to access the water safely. I feel young people, particularly those not educated in water safety, will continue to access the water illegally and continue with anti	Education, ASB, other agencies



<p>social behaviour regardless due to not having access to meaningful activities that capture their natural curiosity for adventure. The amount of work that Sea Cadets do for young people, in terms of keeping young people active, supporting mental health and emotional wellbeing, whilst also providing a vast array of opportunity and Nationally Recognised Qualifications, is unprecedented. It would be good if the "Blue Light" organisations and the Local Borough Council could hone in on these skills and knowledge to help young people even further. Local access to the water for this organisation is crucial to enable this to continue. Nuneaton and Bedworth Sea Cadets is based at the Rear of the Jubilee Sports Centre, Greenmoor Road, Nuneaton, Warwickshire, CV10 7EZ. Let's help support this organisation so that the young people are given access to what they need in order to thrive and improve life chances and opportunity for the young people within the Borough. They are our future!</p>	
<p>This is mostly common sense; it would have been useful to know what you see as the major deficiencies in the present system and how this research will target those</p>	Disapproval
<p>I know you are looking at Bedworth/Nuneaton. Look at the bigger picture in N Warks. Polesworth is OK, perhaps relocate Atherstone and one pump DC, with Coleshill relocated too as one pump DC, you will get money for the sites so dont be frightened to be radical, whilst the idea in Nuneaton and Bedworth is valid! Bedworth should never have dropped to on call in the first place. Specials: Decide, do they sit at Coleshill or Atherstone and crew accordingly. WMFS TRU is at Bickenhill, so why do you keep the RT at Coleshill, move it to somewhere more Central or Nuneaton, whilst the FoC is best at Coleshill because of Kingsbury, so a PM plus water carrier would work there, so by default the BAT at Athertone could move to Coleshill too, meaning four crew move to Coleshill. Ask yourselves though, have I got enough 'wholetime' firefighters to crew what I want and when; simply no!</p>	Resource locations, personnel levels
<p>I have had many years of experience working with colleagues in WFRS, they are always professional and knowledgeable and will always step up when called upon to support other agencies or the county effort to protect our communities.</p>	Support
<p>Amalgamate all fire and rescue services to save unnecessary duplications (lazy bosses)</p>	Management issue
<p>Behaviours dictate how services are delivered and i am delighted that ethics and values is placed as high as they are. This is testament to CFO Brook's modus operandi and I wish him and his service the very best as they reform the sector from Warwickshire. My only ask is that you give response the prioritisation it needs in your sequencing - it should be placed before response and protection for reasons stated in earlier comments.</p>	Ethics, support, response
<p>WFRS thank you for all you.</p>	Support
<p>In a working capacity I have always had excellent response from WFS , and look forward to continuing to work together</p>	Support
<p>These comments are submitted on behalf of Alcester Town Council. The Council wished to particularly congratulate Alcester fire brigade on its "hospital to home" transport service and other community engagement within the town.</p>	Support, local communities, vulnerable
<p>Brilliant service</p>	Support
<p>Excellent service , thankyou for risking your lives for us, bring back young firefighters !!!!</p>	Support, suggestion
<p>Great job</p>	Support
<p>Employ people that actually care.</p>	Disapproval



<p>Coleshill Fire Station checked our home ceiling fire alarms and updated the batteries and reminded us to check them regularly. I also attended a the station when they had advertised locally that we could register to update our first aid skills.</p>	<p>Education</p>
<p>Having a fire station nearby in Atherstone incase of fires is very reassuring and hope this never closes.</p>	<p>Support, fire station location</p>
<p>You have my full support</p>	<p>Support</p>
<p>Strongly against service being proposed for Nuneaton and Bedworth, Need to increase resources rather than rob Nuneaton to cover Bedworth & M6</p>	<p>Resource location</p>
<p>Further feedback</p> <p>Within the consultation it is really clear the components that make up your CRMP and the integrated approach of each of them.</p> <p>One further comment is the launch of WMFS ‘Our Plan’ in April 2022, saw us be more explicit in the referencing of our six CRMP projects within our strategy to help all stakeholders make the intrinsic link better between CRMP and the delivery through the 3-year rolling strategy.</p> <p>Thank you for the opportunity to comment on your Prevention, Protection and Response Strategy 2022-2027 and also Community Risk Management Plan, such a collaborative approach is always welcome, and I’m encouraged to see that some elements of your plan mirror our own. I hope the following comments and questions are helpful and I appreciated you welcoming our CRMP team recently to discuss further.</p> <p>Strategy</p> <p>WMFS implement a 3-year rolling strategy, and feel 5 years may be too long a period to be able to accurately forecast and plan for delivering our services, especially in the operating environment we find ourselves.</p> <p>Our Vision</p> <p>Although your vision statement is clear on WFRS’s goal and purpose, consideration may be given to if it is aspirational enough?</p> <p>Our Mission</p> <p>Currently as a service we do not have a mission statement but are considering including one within our strategy as you have done. The four pillars are clear and set out how you are looking to serve your community.</p> <p>Thematic Risks</p> <p>Although we highlight the broad risks we are facing as a service within ‘Our Plan’, we do not include specific key quantitative data that our risk review highlights. However, how you have set this out within your strategy will be really helpful for the community to understand your targeted approach to risk,</p>	<p>Support, model issue, expansion</p>



and the benefit of using an evidence-based approach. This is something we may want to consider moving forward.

--