

Coventry and Warwickshire Integrated Health and Wellbeing Forum

Notes from the feedback from group work at the inaugural meeting held on 13th October 2022

1. Have we identified the right priorities and enablers? Any surprises, anything missing?

- Most of the right priorities have been identified – can we distil the list to make a smaller number of priorities?
- The ‘wider determinants of health’ such be a focus, rather than an enabler
- We need to keep ‘prevention’ and ‘workforce’ (including the social care workforce) front and centre of the strategy
- Tackling health inequalities needs to be a key driver that runs through the entire strategy
- What do we mean by ‘operational resilience’?
- Can we add reference to end of life care please?
- Can we work together to agree a collective focus and ask each organisation to describe ‘Ranjit’s journey’ and the positive impact they can have on this, adopting the key principles and approaches set out in the integrated care strategy (including the VCSE)?
- Can we agree some shared definitions for terms such as ‘prevention’ and ‘early intervention’?

2. What is my organisation’s contribution to delivering the strategy?

- We need to work together to ‘make every contact count’
- How can we improve things with our limited funds? We need to remain focused on the ‘biggest bang for our buck’ – i.e. how can we invest together (‘pool our money’) in initiatives now that will potentially improve lives of local people and offer opportunities to save health and social care demand in the longer term?
- Can we make sure we have the data that shows the impact of any investments or changes to approach
- We can all pledge that tackling health inequalities will underpin everything we do and can align our organisational strategies to the integrated care strategy (reinforcing the commitments we made in the concordat we’ve all signed)
- We need to listen to, hear and understand the perspectives that others bring
- We need to ensure that the patient and resident voice is at the heart of our planning – let’s be patient obsessed (or even community obsessed)!

3. What is most critical for our system now?

- Supporting our workforce – we have a workforce ‘in distress’ and need to engage with our workforce to tap into people’s intrinsic motivations to help us deliver better, more integrated care. How do we create the right conditions for ‘workforce resilience’?
- This will also help in improving ‘population wellbeing’, as health and social care employs 10% of the UK workforce and we also need to focus on the informal workforce – e.g. carers
- Let’s also focus on the wider economic position of communities and consider how we can boost this
- We need to plan now to make a difference for tomorrow (and not just chase solutions to our current problems) – so let’s focus on giving children and young people the best possible start in life and recognise that much of what we need to do centres on the wider determinants of health.
- What does the data tell us about where we should focus our efforts?

4. How can we (as the Integrated H&W Forum) help ensure the integrated care strategy is successfully implemented? Building on our collective strengths and partnerships, how will we hold ourselves to account?

- Can we meet more frequently (3/4 times a year) to support and ensure implementation?
- We need to be clear about the milestones and deliverables – check that we've done what we agreed to do – but avoid creating an industry around reporting and performance management
- Can we understand the governance and mechanics of the ICB – and how we influence and have 2-way conversations and also how we make decisions in this Forum
- Let's bring successes back to this meeting
- Accountability sits between the ICS and our service users and local people – we need to make sure we are making a difference to people living in C&W
- Can we find a way to share 'lifetime stories' and map backwards from these to spot opportunities to make a difference as early as possible for people. Using data, can we undertake some longitudinal studies?
- Let's make sure we keep momentum on the point prevalence work
- Let's provide better information about what services and support are out there and ask people what they need – don't make assumptions
- Please can you share a summary of today's conversations to share within organisations.