

### Key Service Risks Summary

At a service level there are 43 risks recorded against services relating to Resources and Fire and Rescue Services. Key risks are highlighted which are red risks (high risk) and where a risk level has been higher than the risk target for 3 quarters or more and is currently still 3 points or more over target.

Key Service Risks	Net risk is currently green or amber	Net risk is currently red
<p><b>Risk level has not exceeded the target for 3 quarters in a row</b></p>	<ul style="list-style-type: none"> <li>• 30 other risks</li> </ul>	<ul style="list-style-type: none"> <li>• <b>(Finance)</b> Inflation creates an unbalanced budget.</li> <li>• <b>(Fire and Rescue Services)</b> Cyber Attacks</li> <li>• <b>(Fire and Rescue Services)</b> Emergency services network (Airwave)</li> <li>• <b>(Fire and Rescue Services)</b> Industrial action</li> <li>• <b>(Fire and Rescue Services)</b> National power outages</li> </ul>
<p><b>Risk level has exceeded target for 3 quarters in a row and is currently more than 3 points above target</b></p>	<ul style="list-style-type: none"> <li>• <b>(Fire and Rescue Services)</b> Control Room Systems Critical Failure of ICT system</li> <li>• <b>(Fire and Rescue Services)</b> Training Project - Financial Risk</li> <li>• <b>(Enabling Services)</b> Your HR Stabilization isn't achieved to a level that optimizes benefits for all users/organizations</li> <li>• <b>(Governance and Policy)</b> Increase in serious data breaches and/or failure to address organisational backlog of Subject Access Requests</li> </ul>	<ul style="list-style-type: none"> <li>• <b>(Fire and Rescue Services)</b> On Call Availability</li> <li>• <b>(Fire and Rescue Services)</b> Protection Capacity</li> <li>• <b>(Fire and Rescue Services)</b> Water Rescue Training Inability to effectively maintain Firefighter competence using external water rescue training facilities.</li> <li>• <b>(Business and Customer Services)</b> Interruptions to the Customer Service Centre due to the transition to a new telephone supplier</li> </ul>