

# Health and Wellbeing Board

11 September 2019

## Better Together Programme Progress Update

### Recommendation(s)

1. To note the progress of the Better Together Programme in 2019/20 to improve performance against the four national Better Care Fund (BCF) areas of focus.
2. To note progress against the High Impact Change Model.
3. To note the update on the Better Care Fund Policy Framework and Guidance for 2019/20.

### 1.0 Better Together Programme Progress Update – 2019/20 Performance

- 1.1 Locally our plan for 2019/20 focusses our activities to improve our performance in the four key areas which are measured against the National Performance Metrics, these being:
  - a. Reducing Delayed Transfers of Care (DToC)
  - b. Reducing Non-Elective Admissions (General and Acute)
  - c. Reducing admissions to residential and care homes; and
  - d. Increasing effectiveness of reablement

#### a. Reducing Delayed Transfers of Care

- i) The 2019/20 target for this metric is 44 average daily beds delayed. The stable performance seen last year has been maintained in quarter 1 with delays below (better than) the target. At the end of quarter 1 2019/20 (June 2019) the average daily beds delayed was 40.6.
- ii) This sustained improved performance has been achieved whilst seeing increasing numbers of admissions and acuity of patients, as overall delays in Warwickshire (NHS, social care and joint delays) have now been at or below target since December 2018, with the exception of February 2019.
- iii) Warwickshire Social Care DTOC performance has been at or below target for the last year with the exception of August 2018.
- iv) However, NHS delays continue to be an area of focus as Warwickshire Health DTOC performance has been above target since August 2018 (with the exception

of December 2018). Work to address this continues particularly relating to Out of Area (West Midlands, Worcestershire, Oxfordshire etc) and Mental Health related delays at Coventry and Warwickshire Partnership Trust as these remain disproportionate to the number of patients and beds.

- v) Note: There is a 6 week delay in confirming actual delays data.
- vi) DToC performance is measured as the average number of daily beds occupied by a delayed Warwickshire resident.

Month	Average daily beds occupied by a delayed resident	Target (lower is better)
July 18	41	43
Aug 18	46	43
Sept 18	46	43
Oct 18	45	43
Nov 18	44	43
Dec 18	39	43
Jan 19	41	43
Feb 19	54	43
Mar 19	42	43
April 19	38	44 *
May 19	37	44
June 19	41	44

\* New nationally set target

b. Reducing Non-Elective Admissions (General and Acute)

- i) In quarter 1, Warwickshire non-elective admissions were 2.4% higher than the same period last year and 2.6% above target. The main reason for the continued growth in volumes of non-elective admissions in quarter 1 was a 1.8% increase in Warwickshire A&E attendances of all ages and a 5.6% growth of those aged 65+.

Non-Elective Admissions performance:

Quarter	Actual	Target	% over target
Q2 2018/19	14,075	13,985	0.6%
Q3 2018/19	14,660	14,000	4.7%
Q4 2018/19	14,498	13,711	5.7%
Q1 2019/20	14,475	14,102	2.6%

NHS	65+ NEAs	All Age NEAs
SWCCG	+8.6%	+3.3%
WNCCG	+6.6%	+3.4%

Rugby	-3.3%	-1.6%
<b>Total</b>	<b>+5.9%</b>	<b>+2.4%</b>

- ii) The growth in non-elective admissions of those in the 65+ group in quarter 1 (5.9%) is higher than that of the all age non-elective admissions (2.4%). Non-elective admissions from Warwickshire North Clinical Commissioning Group and South Warwickshire Clinical Commissioning Group have seen the greatest growth in quarter 1 compared with the same quarter last year (3.4% and 3.3% respectively), while growth in non-elective admissions from Rugby residents has reduced by 1.6% over the same period. Although the growth in non-elective admissions from Warwickshire North CCG has dropped significantly in Q1 (3.4%) compared with the growth in 2018/19 (10.4%), the volumes of these admissions are still 10.2% above target. This is due to a significant increase in non-elective admissions which started in Q1 2018/19 and has been sustained over the last 5 quarters at George Eliot Hospital.
- iii) As stated, a driver for growth in non-elective admissions is the increase in Warwickshire A&E attendances when compared to the same period in the previous year. University Hospital Coventry and Warwickshire and South Warwickshire Foundation Trust had the highest growth in A&E attendances in this quarter (3.4% and 2.9% respectively). At South Warwickshire Foundation Trust this growth was particularly driven by the 65+ age group (9.5%).

c. Reducing long term admissions to residential and nursing care 65+

- i) Permanent admissions were 10.5% lower than quarter 1 18/19 and 2.7% above target in quarter 1 2019/20.
- ii) The target for 2019/20 is 728 admissions per 100k population, which equates to a quarterly target of 182.

Quarter	Actual	Target	% Over target
Q2 18/19	168	181	-7.2%
Q3 18/19	184	181	1.7%
Q4 18/19	160	181	-11.6%
Q1 19/20	187	182	2.7%

d. Increasing the effectiveness of reablement

- i) This target measures the percentage of older people (65 and over) who are still at home 91 days after discharge from hospital into reablement or rehabilitative services. This target is an annual measure and performance for 2018/19 was 96.8%.
- ii)

Year	Actual	Target (higher is better)	% Over target
2017/18	93.0%	89%	4%
2018/19	96.8%	89%	8%

## 2.0 Better Together Programme Progress Update – High Impact Change Model (HICM)

2.1 Progress continues to be made against implementing all eight changes in the model and the most recent self-assessment of progress is detailed below:

		Status as at Q4 18/19	Status as at Q1 19/20
Change 1	Early discharge planning	Mature	Mature
Change 2	Systems to monitor patient flow	Mature	Mature
Change 3	Multi-disciplinary/multi-agency discharge teams	Mature	Mature
Change 4	Home first/discharge to assess	Mature	Mature
Change 5	Seven-day service	Established	Established
Change 6	Trusted assessors	Established	Established
Change 7	Focus on choice	Established	Established
Change 8	Enhancing health in care homes	Established	Established

2.2 The national Better Care Fund target was to achieve ‘Established’ status across all eight changes by March 2019 which has been achieved.

2.3 Plans are also currently being developed to achieve ‘Mature’ status for changes 7 and 8 in quarter 3/4.

## 3.0 Update on the Better Care Fund Policy Framework and Guidance for 2019/20

3.1 The national Better Care Fund framework and detailed planning requirements for 2019/20 were finalised and published in July 2019. As the guidance has been received, through the Better Together Programme Board work is now progressing to finalise the pooled budgets, metrics and priorities for 2019/20. Our plans will then through Warwickshire County Council and Clinical Commissioning Group local governance arrangements before review and approval by the Health and Wellbeing Board sub-committee on the 19<sup>th</sup> September 2019.

3.2 2019/20 is the last year of the national five year Better Care Fund programme. An update is therefore also awaited on the national initiative to replace this in 2020/21.

## 4.0 Timescales associated with progress reporting

4.1 The Better Care Policy Framework requires quarterly reporting and monitoring against the four national performance metrics and finances.

## 5.0 Financial Implications

5.1 The programme and initiatives for its success are in part funded through national grants: Better Care Fund, Improved Better Care Fund and Winter Pressures Grant (2019.20: £55.7m). The former comes from the Department of Health and Social Care through Clinical Commissioning Groups, while the latter two are received by the local authority from the Ministry for Housing, Communities and Local Government. All three are dependent on meeting conditions that they contribute towards the programme and the targets, and that plans to this effect are jointly agreed between Clinical Commissioning Groups and the Local Authority under a pooled budget arrangement.

## 6.0 Environmental Implications

6.1 None.

## Background Papers

1. None

	<b>Name</b>	<b>Contact Information</b>
Report Author	Rachel Briden	rachelbriden@warwickshire.gov.uk Tel: 07768 332170
Assistant Director People, Strategy and Commissioning	Becky Hale	<a href="mailto:beckyhale@warwickshire.gov.uk">beckyhale@warwickshire.gov.uk</a> Tel: 01926 74 2003
Strategic Director – People Directorate	Nigel Minns	<a href="mailto:nigelminns@warwickshire.gov.uk">nigelminns@warwickshire.gov.uk</a> Tel: 01926 74 2655
Portfolio Holder	Cllr Les Caborn	cllrcaborn@warwickshire.gov.uk

The report was circulated to the following members prior to publication:

Local WCC Member(s): N/a

Other WCC members: Councillors Caborn, Redford, Golby, Adkins and Roodhouse.