

Table 1 Overview of DRAFT Summary of All Age Carers Action Plan 2023 - 2025 Objectives and Deliverables.

| <b>Theme</b>                       | <b>Carer Outcomes</b>  | <b>Objectives</b>   | <b>Deliverables (1 -2 years)</b>   |
|------------------------------------|--|---|--|
| <b>Theme 1</b>                     |  |   |  |
| Breaks for Carers                  | I am supported to balance my caring responsibilities with having a life of my own and do things I enjoy.   | We will review the urgent and planned breaks offer to include Dementia Day ops services   | Options paper on carers breaks offer   |
|                                    |  |   | Joint Coproduction Plan with Dementia  |
|                                    |  | We will monitor quality and performance indicators of the service using tools and quality visits as well as speaking to carers on their experience of support | Carers support dashboard   |
|                                    |  |   | Annual Quality assurance visit and report.   |
|                                    | I am actively supported to access activities and services in my community of my choice and can contribute to my community                          | We will work with all partners to ensure carers have access to support where they live  | Innovation fund evaluation annual report the impact of the fund includes actions and plan 2023/24 allocation |
|                                    |  |   | Annual Caring Together Warwickshire Conference and evaluation report   |
|                                    | I can plan ahead and have systems in place to avoid crisis or keep control in emergencies.   | We will ensure carers have access to tools and resources to plan for emergencies  | Develop and promote Carer Card/Passport, Contingency planning tools.   |
| <b>Theme 2</b>                     | <b>Carer Outcomes</b>  | <b>Objectives</b>   | <b>Deliverables (1-2 years)</b>  |
| Whole System Recognition of Carers | I have a positive experience of support at all times, and receive service from friendly, supportive, and experienced people who talk to each other | We will review the Triangle of Care offer for carers working with health and community partners   | End of Life and Hospital discharge review of carers involvement  |

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|                                       | I can make informed decisions about my support, and I am recognised as an equal partner by services and professionals | We will identify strategic leadership at ICB footprint across Health and social care as well as community partners   | Set up Place Steering group scope membership to include carers.   |
|                                       |   | We will Develop joint working with partners and strategic interdependencies such as Mental health, autism, Dementia, SEND (Place steering group)             | Work with and on the principles of the SEND Working Together Charter agreement to support parent carers and young carers of children with SEND better partnership work across partners. |
|                                       |   | We will review resources available to provide training and raise awareness for health and social care professionals, schools and colleges and the workplace. | Review and develop Carer Awareness training.<br><br>Promote universal and public health support to employers, education settings and health and care professionals.                     |
|                                       |   | We will support young people with transitions  | Develop transitions assessment tool with provider.  |
| <b>Theme 3</b>                        | <b>Carer Outcomes</b>   | <b>Objectives</b>  | <b>Deliverables (1-2 years)</b>   |
| Easy access to Information and Advice | I can access and know where to get information and advice to make informed choices about my life                      | We will support carers to access information in multiple ways and formats including accessibility for seldom heard groups and those with disability          | Create and implement a universal service single point of access freephone number, website and digital resources.  |
|                                       |   |  | Revised the Carers Information Leaflet produced and distributed.  |
|                                       |   |  | Health Equity Assessment report   |
|                                       |   | We will develop annual communications and awareness raising campaigns and  | Annual Communications Plan campaign planning and budget.  |

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|  |  | plans with partners linked with Dementia Carers Week, Carers Rights Day, Young Carer Action Day planning and delivery. | Carers Forum and Caring Together Bulletin.                            |
|  |  | We will improve and monitor the quality of statutory carers assessments and young carers assessments.                  | Audit of Carers Assessments quality<br>Monitoring of carers dashboard |
|  |  | Support the Health Ageing JSNA   | Healthy Ageing JSNA chapter on unpaid carers.                         |

Please note that the above action plan will be delivered against the council's quality assurance and contract performance management of the carers support service, Caring Together Warwickshire. This would ensure that there are measurable improvements for carers support that triangulates the service delivery and the outcomes for carers.