

A	B	C
1	<b>Delivering the statutory functions of HWBB in 2023-2025 - examples of embedding citizens voice</b>	
2	<b>Statutory function</b>	<b>Embedding citizens voice</b>
3	<b>Approval of Mental Health and Wellbeing of Infants, Children and Young People JSNA (May 2023)</b>	<p>Engagement work done across the council with the 0-25 population was mapped, and key themes identified to ensure that the JSNA reflected the wishes of children and young people at its centre. This included engagement from:</p> <ul style="list-style-type: none"> <li>- Warwickshire Youth Council</li> <li>- Child Friendly Warwickshire</li> <li>- Compassionate Communities at UHCW</li> <li>- The Care Leavers Forum</li> <li>- The Children in Care Council</li> <li>- IMPACT, the Young Person's Forum for SEND</li> <li>- Highly Sprung Young People's group</li> </ul> <p>This engagement work helped to inform the scope and approach of this JSNA, as well as contributing to the following recommendations:</p> <ul style="list-style-type: none"> <li>- "From our mapping of engagement with children and young people in Warwickshire, they said that social stigma still exists around mental health, this needs to be addressed".</li> <li>- "This JSNA has included the views of children and young people in Warwickshire gained indirectly from a variety of sources and recommends cocreation of services and pathways. Children should be included and involved in finding the solutions to issues that impact them".</li> <li>- "Children and young people said that activities such as art, music, and performing can help support their mental health and wellbeing. Whilst currently offered to those accessing early help services, social prescribing should be expanded to all children and young people at the earliest signs of need".</li> <li>- "The engagement mapping found that children and young people said they want more spaces in which to talk about mental health and that these should not always be in services. A universal open access drop-in offer across the county in school and community settings should be developed".</li> <li>- "Children and young people said that there needs to be more information about mental health support and services that is all in one place, promoted and easy to access. This should include building on existing information, utilising different social media platforms where possible, and should be co-produced with children and young people".</li> </ul>
4	<b>Development and delivery of JSNA work programme</b>  <b>Approval of Empowering Futures: Growing Up Well in Warwickshire (May 2024 HWBB)</b>	<p>An Empowering Futures JSNA survey was undertaken to support both this JSNA and the development of a Children and Young People Making Every Contact Count (MECC) offer. The survey asked people who work or volunteer with children and young people how confident they were talking about physical health, barriers they face in discussing physical health, and their experiences of services supporting children's physical health.</p> <p>A report has been produced which will be published alongside the JSNA on the Warwickshire JSNA website, and findings from the engagement have been fed into the JSNA report. A synthesis of engagement with children and young people completed as part of the development of the Children and Young People MECC offer will also be published alongside on the Warwickshire JSNA website to help inform actions coming from this JSNA.</p>
5	<b>Approval of Healthy Ageing JSNA (January 2024)</b>	<p>Two engagement activities were undertaken for the Healthy Ageing JSNA, a series of Story Circles which are focus group style sessions that took place in each District and Borough and a survey which received 440 responses. Findings, themes, and quotes from the engagement were fed into and helped to shape the JSNA report, and an engagement report for each was published alongside the JSNA on the Warwickshire JSNA website.</p> <p>The engagement findings helped to shape the recommendations coming from the JSNA, particularly a set of cross-cutting recommendations which suggest ways to support and work with older people based on themes coming from the engagement. These included:</p> <ul style="list-style-type: none"> <li>- Making messages and services appropriate for older people.</li> <li>- Using age-friendly language and imagery.</li> <li>- Ensuring barriers to services and community life are considered and pre-empted.</li> <li>- Ensuring prevention at every opportunity.</li> <li>- Ensuring older people can volunteer and contribute.</li> <li>- Using intergenerational approaches.</li> </ul>
6	<b>Approval of Disabilities JSNA (September 2024 HWBB)</b>	<p>An exercise mapping engagement done with adults with a learning disability is currently underway which will be used to help inform and shape this JSNA.</p>

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13 We will oversee delivery of the Health and Wellbeing Strategy 2021-26 and its three priorities:	Delivery of Warwickshire North Place Plan	<p>March Place-wide face-to-face event asked 4 key questions to partners across all of our Place priorities, one of which was: how do we / could we embed citizen voice in the work we do? Answers will be used to strengthen our Place approach, working with Healthwatch and others. Examples of responses include:</p> <ul style="list-style-type: none"> <li>- Visible endorsement from trusted people in the community</li> <li>- Identify community champions</li> <li>- Communications and collaboration between organisations</li> <li>- Advocacy services</li> <li>- Local WhatsApp groups</li> <li>- Neighbourhood apps</li> <li>- Local magazines</li> <li>- Libraries</li> <li>- Comms for people who can't read/write.</li> </ul>
14 Priority 1: Children and young people having the best start in life.	Delivery of Rugby Place Plan	Healthwatch Warwickshire held a Rugby Health and Social Care Forum on the state of care. The forum was attended by 120 people who provided over 150 comments on access to services. Commons themes from the day included: digital access, the impact of delays to care on residents, communication preferences and access to GP services. The findings are being used to inform future discussions on Rugby's Place Plan.
15 Priority 2: Improve mental health and wellbeing with a focus on prevention and early intervention.	Delivery of South Warwickshire Place Plan	In 2023/24 South Warwickshire reviewed its Vision and Priorities. This was informed by resident feedback via WDCs engagement work within Lillington, patient feedback through Warwickshire Healthwatch and VCSE feedback from networking events. Community engagement will be a key focus for South Warwickshire Place in 24/25 and this will be supported by a new VCSE Coordinator role funded by Place and hosted by WCAVA.
16 Priority 3: Reduce inequalities in health and the wider determinants of health.	<p><b>Children and Young People Partnership's key deliverables are developed and agreed, based on recommendations from:</b></p> <ul style="list-style-type: none"> <li>- Warwickshire Children and Young Peoples Strategy 2021-2030</li> <li>- Children's 0-5 JSNA</li> <li>- Children and Young People's Mental Health and Wellbeing JSNA</li> <li>- Physical Health of Children and Young Peoples JSNA</li> </ul>	<p><b><u>Children and Young People - MECC (Making Every Contact Count)</u></b></p> <p>Prior to the development of the CYP MECC engagement took place at with young people at Warwickshire's Annual Youth Conference in November 2023. this is a conference organised by young people for young people. WCC public Health were invited to attend and host a stall. Young people were asked four questions and 67 responses were collected. Questions included:</p> <ol style="list-style-type: none"> <li>1) If someone was struggling (a friend) is struggling with their health, what would you say to them?</li> <li>2 ) Can you tell us some of the things you do to stay healthy?</li> <li>3) Can you tell us what being unhealthy looks or feels like?</li> <li>4) Can you tell us what being healthy looks or feels like?</li> </ol> <p>These responses were used to inform and develop the language and content of the CYP MECC. Responses also helped understand from young people what social media channels they use to help support their own health and wellbeing.</p> <p><b><u>Engagement with families and staff for Health Visiting</u></b></p> <p>In preparing for the re-commissioning of the health visiting service and entering a possible partnership arrangement with the current provider (SWFT), WCC alongside SWFT undertook a 7 week consultation to actively hear the voices and views of service users, the public, healthcare professionals and others interested in supporting children have the best start in life.</p> <p>The consultation took place primarily on the Ask Warwickshire platform inviting responses and asking for opinions and comments on the proposed arrangement in addition to asking questions related to future service design.</p> <p>Alongside this, three focus groups were designed, developed and undertaken with seldom heard parents including young mothers under 19, care leaver parents and parents/carers of children with special educational needs and disabilities. Creative tools and methods were used to engage these parents and gather their feedback and views for both the proposal and to influence the future design of the service. In person drop-in sessions were also held at two children and family centres during baby clinics to engage with parents. In total the survey and focus groups heard from more than 160 people.</p> <p>The results have been analysed and key themes drawn out and strongly influenced the future service specification, priorities and outcomes the service will seek to achieve.</p>
17	Development of Warwickshire Special Educational Needs and Disability (SEND) and Inclusion Strategic Partnership Group	The SEND Strategic Partnership Board is in place from September 2023 including officers of the County Council, colleagues from the NHS, Warwickshire Parent Carer Voice, IMPACT (young people's group) and the Department for Education. The Board is responsible for the local area' self-evaluation, preparation for local area inspection, strategic plan and monitoring of performance.

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20		<p><b><u>Assess mental health and wellbeing needs including risk and protective factors for prevention/promotion.</u></b>  The development of the ICS Mental Health strategy has been led by Coventry and Warwickshire Mental Health Collaborative with system wide partners. The Collaborative has taken into consideration current information that is available via Experts by Experience and JSNAs and have agreed to core principles of the strategy including to always seek co-production with people with lived experience.</p> <p><b><u>Engaging with local communities to map assets</u></b></p> <ul style="list-style-type: none"> <li>• Plans for system wide mapping of the protective factors for mental health assets to be undertaken with support by Experts by Experience.</li> <li>• Plans to work with Coventry and Warwickshire VCSE Mental Health Alliance who support all VCSE mental health alliance members to develop actions and ensure collaboration with VCSE as well as embedding prevention into VCSE work. We are planning to develop closer links with VCSE on co-production and involvement of people with lived experience and with VCSE organisations.</li> <li>• Plans to work with local authority Communities and Partnerships Teams to support engagement with local communities and mapping of assets to support MHWB. For example Community Powered Warwickshire takes an asset based approach to community development and supports Levelling Up. The importance of community-based approaches and working with communities to build resilience and focus on prevention for future generations is also reflected in our emerging Mental Health Strategy being developed by the MHC.</li> </ul>
21	<p><b>Development of the Mental Health Concordat and delivery through the Coventry and Warwickshire Prevention Concordat for Better Mental Health Delivery Group</b></p>	<p><b><u>Involve and co-produce with diverse communities</u></b>  We will work with Coventry and Warwickshire ICB to support development of an Involvement Co-ordination Network, which aims to develop our mechanisms to co-ordinate involvement across the system, improving our engagement with people communities and stakeholders, many of whom work with diverse communities. We will also:</p> <ul style="list-style-type: none"> <li>• Continue to work closely with the VCSE Mental Health Alliance who work in partnership with a wide range of VCSE organisations. Many of these organisations work with diverse communities.</li> <li>• Work with a range of organisations, services, networks and teams to involve and co-produce with diverse communities, such as the Involvement Co-ordination Network and the Cultural Inclusion Network across Coventry and Warwickshire. This will include commissioned services such as EQuIP (Equality and Inclusion Partnership, who are commissioned to reach and support diverse communities across Warwickshire).</li> <li>• Continue to work with the Cultural Inclusion Network across Coventry and Warwickshire, who work to enhance access to services by those who may find it difficult to access services such as LGBTQ+ and those from the Global Ethnic Majority (GEM).</li> <li>• Continue to involve and co-produce with diverse communities such as Veterans, LGBTQ+ groups, faith groups, people experiencing homelessness, gypsies, travellers and boaters, newly arrived communities including refugees and asylum seekers.</li> <li>• Look to develop greater peer support for those with severe mental illness to access healthy lifestyle interventions and build on models such as Realising Everyone's Access to Community Help (REACH) - an extensive and collaborative effort involving a total of 11 services has been crafted and co produced to provide essential support to individuals in need. REACH is dedicated to offering peer support to those who have been referred to Coventry and Warwickshire Partnership NHS Trust (CWPT) but do not meet the initial eligibility criteria. These individuals are carefully guided through the intricacies of the Locality Pathway Allocation Multi-Disciplinary Teams (MDTs) to ensure they receive the support they require from the VCFSE via the REACH Peer Workers.</li> <li>• We will continue to work with commissioned MHWB services to ensure continued engagement and co-production with experts by experience to support continuous quality improvement.</li> <li>• We will support the development and delivery of Carers Delivery Plans, which have a strong focus on co-production.</li> <li>• We will identify opportunities to combine our Public Involvement strategies across the system to reduce duplication and prevent community fatigue and disengagement.</li> </ul>
22		<p><b><u>Target interventions (to those at greater risk including those with existing mental health problems)</u></b>  A fundamental part of the framework is co-production, to ensure all aspects of the framework and work we do is child-led. This funding has enabled the ICB and partners to pilot work with our young people to lead on designing the framework and offers a unique opportunity to respond to assess the impact of this new way of working to achieve cultural and organisational change.</p>