

## Appendix 1 - Overview of Children and Family Centre Key Performance Indicators

Reporting Activity	Target	Barnardo's	St. Michael's
<b>100% delivery against core operational hours</b>	100%	<b>100.0%</b>	<b>100.0%</b>
<b>Average % of delivery against 6 high performance outcomes</b>	Minimum of 50%	<b>93.8%</b>	<b>93.0%</b>
<b>Service delivery at outreach venues</b> <i>% of total hours delivered through outreach venues</i>	Minimum of 15%	<b>12.1%</b>	<b>22.5%</b>
<b>Service delivery by partner services*</b> <i>% of total hours delivered by partners</i>	Minimum of 50%	<b>59.0%</b>	<b>67.7%</b>
<i>% of total hours delivered by partners targeting 5-19</i>	Minimum of 15 %	<b>9.4%</b>	<b>20.1%</b>
<b>Service delivery supported by volunteers.</b> <i>% of total hours supported by volunteers</i>	Minimum of 10%	<b>19.1%</b>	<b>114.2%</b>
<b>Developing and enhancing the service offer across the age range, 5-19 years</b> Within the 5-19 yrs. age range, at least the following: <ul style="list-style-type: none"> <li>— 15% of all CFC registrations;</li> <li>- 15% of all (distinct) CFC attendees;</li> <li>- 15% of total partner hours;</li> </ul> 10% of total partner service representation at District Advisory Boards	% outlined as a minimum	<b>8.4%</b> <b>9.3%</b> <b>9.4%</b> <b>57.9%</b>	<b>13.7%</b> <b>14.5%</b> <b>20.1%</b> <b>47.0%</b>
<b>In collaboration with the Early Years Sufficiency and Family Information Service (FIS) teams, supporting improving the take rate of 2-year funded nursery education places, for eligible families.</b>	Minimum 75% <sup>[1]</sup> take up rates, to overall 85% target rate	<b>76.3%</b> <i>(average 2Help take-up rate in CFC group area Spring, Summer, Autumn terms)</i>	<b>83.1%</b> <i>(average 2Help take-up rate in CFC group area Spring, Summer, Autumn terms)</i>
<b>Ongoing review of all outreach locations</b> · increase in attendances at CFC activities at outreach locations.	Minimum 20%	<b>19.2%</b>	<b>23.0%</b>